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# Zion Township Monthly Report

September 2018

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## Programs & Services

- **Community**
  - Incoming Calls: 321
  - Walk-In Clients: 177
  - Notary: 3
  - Medical Equipment Pantry: 0
- **Senior**
  - Senior Half-Fare Taxi Tickets: 7
  - Senior Birthday Cards: 78
- **Youth**
  - Summer Work Program (June/July):

## Referrals & Other Agency Application Processing

- **RTA Free or Reduced Ride Program Processing: 3**
- **Benefit Access Online Applications Processing: 21**
- **Initial Screenings Total: 53**
- **Resource Referrals**
  - Resource Appointments: 12
  - Total People Referred: 53
  - Total Referrals Made: 85
- **Zion Township Directly Assisted: 51**
- **Referrals to Partner Agencies:**
  - Affordable Housing of Lake County: 4
  - Catholic Charities: 4
  - Christian Assembly of God: 1
  - IDES: 1
  - Lake County Community Action Partnership: 13
  - Lake County Job Center: 2
  - Love INC intake/referral: 4
  - Nicasa: 1
  - PADS: 2
  - Waukegan Housing Authority: 1
- **LIHEAP Application Processing (July & Sept. – May)**
  - Applicants:
  - Applications Completed:
  - Total Funds Accessed for Zion: \$ Not received yet

## Assistance Programs

- **Case Manager Appointments: 46**  
(Sum of Resource, C.A. and E.A.)
- **General Assistance**
  - Appointments: 15
  - Application Pick-ups: 5
  - Submitted Applications: 3
  - New Recipients: 3
  - Denials: 0
  - Flat Grant Approvals: 10/\$2,401.50
    - Transportation: 1
    - Prescriptions: 0
    - GED: 0
    - Substance Abuse: 0
      - Drug Testing: 0
      - Counseling: 0
      - Evaluations: 0
    - Record Expungement: 0
  - Completions (terminations): 1
    - Employed: 0
    - SSI Approved: 0
    - Relocation: 0
  - Suspended: 0
- **Emergency Assistance**
  - Appointments: 19
  - Total People: 13
  - Approved Applications: 11/\$3,919.17
    - Housing: 4
    - Utilities: 7
    - Work Related: 0
    - Substance Abuse Counseling: 0
  - EA Denials: 2
  - EA Incomplete Applications: 0
- **Financial Counseling Certificates: 11**
- **Emergency Transportation Assistance**
  - Gas Vouchers: 3
  - 1-Day Bus Pass: 5
  - Train/Other: 0

Total Funds Spent: \$63

Submitted by: ZT Staff

T. Supervisor: 