

# Zion Township Monthly Report

October 2018

## Programs & Services

### ■ Community

- Incoming Calls: 494
- Walk-In Clients: 227
- Notary: 1
- Medical Equipment Pantry: 0

### ■ Senior

- Senior Half-Fare Taxi Tickets: 11
- Senior Birthday Cards: 88

### ■ Youth

- Summer Work Program (June/July)

## Referrals & Other Agency Application Processing

### ■ RTA Free or Reduced Ride Program Processing: 13

### ■ Benefit Access Online Applications Processing: 31

### ■ Initial Screenings Total: 52

### ■ Resource Referrals

- Resource Appointments: 79
- Total People Referred: 116
- Total Referrals Made: 221

### ■ Zion Township Directly Assisted: 100

### ■ Referrals to Partner Agencies:

- Affordable Housing of LC: 4
- Benton Township: 2
- Brad Schneider's Office: 1
- Catholic Charities: 3
- Christian Assembly of God: 1
- Community Action of Lake County: 90
- Love INC: 8
- Nicasa: 1
- One Hope United: 1
- PADS: 2
- Twice As Nice: 3
- ZB Dental Clinic: 1

### LIHEAP Application Processing (July & Sept. – May)

- Applicants: 64
- Applications Completed: 64
- Total Funds Accessed for Zion: \$29,095

## Assistance Programs

### ■ Case Manager Appointments: 105

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments: 11
- Application Pick-ups: 1
- Submitted Applications: 1
- New Recipients: 1
- Denials: 0
- Flat Grant Approvals: 8/\$1,812.89
  - Transportation: 0
  - Prescriptions: 0
  - GED: 0
  - Substance Abuse: 0
    - Drug Testing: 0
    - Counseling: 0
    - Evaluations: 0
  - Record Expungement: 0
- Completions (terminations): 0
  - Employed: 0
  - SSI Approved: 0
  - Relocation: 0
- Suspended: 0

### ■ Emergency Assistance

- Appointments: 15
- Total People: 12
- Approved Applications: 9/\$3,600
  - Housing: 4
  - Utilities: 5
  - Work Related: 0
  - Substance Abuse Counseling: 0
- EA Denials: 1
- EA Incomplete Applications: 2

### ■ Financial Counseling Certificates: 11

### ■ Emergency Transportation Assistance

- Gas Vouchers: 4
- 1-Day Bus Pass: 2
- Train/Other: 0
- Total Funds Spent: \$72

Submitted by: ZT Staff

T. Supervisor:

