

Zion Township Monthly Report

November 2018

Programs & Services

■ Community

- Incoming Calls: 419
- Walk-In Clients: 179
- Notary: 0
- Medical Equipment Pantry: 0

■ Senior

- Senior Half-Fare Taxi Tickets: 9
- Senior Birthday Cards: 94

■ Youth

- Summer Work Program (June/July):

Referrals & Other Agency Application Processing

■ RTA Free or Reduced Ride Program Processing: 11

■ Benefit Access Online Applications Processing: 17

■ Initial Screenings Total: 42

■ Resource Referrals

- Resource Appointments: 34
- Total People Referred: 61
- Total Referrals Made: 109

■ Zion Township Directly Assisted: 48

■ Referrals to Partner Agencies:

- Abiding Love Ministries: 1
- Affordable Housing of Lake County: 1
- Catholic Charities: 4
- Community Action of Lake County: 37
- IDES: 1
- Joselyn Center: 1
- Lake County Job Center: 2
- Love INC: 7
- Mano a Mano: 2
- Prairie State Legal: 1

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants:
- Applications Completed:
- Total Funds Accessed for Zion: \$ Not received yet

Assistance Programs

■ Case Manager Appointments: 58

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 17
- Application Pick-ups: 7
- Submitted Applications: 3
- New Recipients: 3
- Denials: 0
- Flat Grant Approvals: 9/\$2,041.06
 - Transportation: 0
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse: 0
 - Drug Testing: 0
 - Counseling: 0
 - Evaluations: 0
 - Record Expungement: 0
- Completions (terminations): 0
 - Employed: 0
 - SSI Approved: 0
 - Relocation: 0
- Suspended: 0

■ Emergency Assistance

- Appointments: 7
- Total People: 7
- Approved Applications: 4
 - Housing: \$1,600
 - Utilities: \$400
 - Work Related: 0
 - Substance Abuse Counseling: 0
- EA Denials: 1
- EA Incomplete Applications: 0

■ Financial Counseling Certificates: 5

■ Emergency Transportation Assistance

- Gas Vouchers: 0
- 1-Day Bus Pass: 3
- Train/Other: 0
- Total Funds Spent: \$16

Submitted by: ZT Staff

T. Supervisor:

