

# Zion Township Monthly Report

December 2018

## Programs & Services

### ■ Community

- Incoming Calls: 361
- Walk-In Clients: 172
- Notary: 1
- Medical Equipment Pantry: 0

### ■ Senior

- Senior Half-Fare Taxi Tickets: 2
- Senior Birthday Cards: 67

### ■ Youth

- Summer Work Program (June/July):

## Referrals & Other Agency Application Processing

### ■ RTA Free or Reduced Ride Program Processing: 6

### ■ Benefit Access Online Applications Processing: 10

### ■ Initial Screenings Total: 33

### ■ Resource Referrals

- Resource Appointments: 51
- Total People Referred: 86
- Total Referrals Made: 153

### ■ Zion Township Directly Assisted: 68

### ■ Referrals to Partner Agencies:

- Affordable Housing of Lake County: 5
- Catholic Charities: 1
- Community Action of Lake County: 53
- Lake County Job Center: 1
- Lions Club: 1
- Moose Lodge: 16
- PADS: 1
- Sleep in Heavenly Peace: 1
- Zion Benton Children Services: 1

### ■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 46
- Applications Completed: 46
- Total Funds Accessed for Zion: \$ Not received yet

## Assistance Programs

### ■ Case Manager Appointments: 80

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments: 15
- Application Pick-ups: 2
- Submitted Applications: 2
- New Recipients: 3
- Denials: 0
- Flat Grant Approvals: 11/\$2,620.38
  - Transportation: 1
  - Prescriptions: 0
  - GED: 0
  - Substance Abuse: 0
    - Drug Testing: 0
    - Counseling: 0
    - Evaluations: 0
  - Record Expungement: 0
- Completions (terminations): 0
  - Employed: 0
  - SSI Approved: 0
  - Relocation: 0
- Suspended: 0

### ■ Emergency Assistance

- Appointments: 14
- Total People: 10
- Approved Applications: 8/\$3,197.03
  - Housing: 2
  - Utilities: 6
  - Work Related: 0
  - Substance Abuse Counseling: 0
- EA Denials: 1
- EA Incomplete Applications: 2

### ■ Financial Counseling Certificates: 1

### ■ Emergency Transportation Assistance

- Gas Vouchers:
- 1-Day Bus Pass: 1
- Train/Other: 0
- Total Funds Spent: \$4

Submitted by: ZT Staff

T. Supervisor: 