

Zion Township Monthly Report

August 2018

Programs & Services

■ Community

- Incoming Calls: 288
- Walk-In Clients: 207
- Notary: 8
- Medical Equipment Pantry: 1

■ Senior

- Senior Half-Fare Taxi Tickets: 7
- Senior Birthday Cards: 56

■ Youth

- Summer Work Program (June/July):

Referrals & Other Agency Application Processing

■ RTA Free or Reduced Ride Program Processing: 14

■ Benefit Access Online Applications Processing: 18

■ Initial Screenings Total: 63

■ Resource Referrals

- Resource Appointments: 10
- Total People Referred: 66
- Total Referrals Made: 90

■ Zion Township Directly Assisted: 54

■ Referrals to Partner Agencies:

- Affordable Housing of Lake County: 1
- Catholic Charities: 2
- CCCS: 1
- Community Action of Lake County: 23
- DHS: 1
- Expect A Miracle: 1
- IDES: 1
- Lake County Health Department: 1
- Love INC intake/referral: 4

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants:
- Applications Completed:
- Total Funds Accessed for Zion: \$ Not received yet

Assistance Programs

■ Case Manager Appointments: 45

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 13
- Application Pick-ups: 4
- Submitted Applications: 1
- New Recipients: 1
- Denials: 0
- Flat Grant Approvals: 8/\$1,986.16
 - Transportation: 2
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse: 0
 - Drug Testing: 0
 - Counseling: 0
 - Evaluations: 0
 - Record Expungement: 0
- Completions (terminations): 0
 - Employed: 0
 - SSI Approved: 1
 - Relocation: 0
- Suspended: 0

■ Emergency Assistance

- Appointments: 21
- Total People: 17
- Approved Applications: 14/\$4,742.89
 - Housing: 5
 - Utilities: 5
 - Work Related: 1
 - Other: 1
 - Substance Abuse Counseling: 0
- EA Denials: 1
- EA Incomplete Applications: 4
- Disaster Relief: 1

■ Financial Counseling Certificates: 9

■ Emergency Transportation Assistance

- Gas Vouchers: 1
- 1-Day Bus Pass: 1
- Train/Other: 0
- Total Funds Spent: \$25

Submitted by: ZT Staff

T. Supervisor:

