



Local Emergency Resource List

GENERAL RESOURCES

Agency	Address	Description
Zion Township	1015 27 th St. Zion, IL 60099 847-872-2811	Case Management and referrals, utility assistance, rent assistance, General Assistance, transportation programs, senior & youth programs, notary, passport, Benefit Access enrollment, RTA applications and more for ZION residents.
A Safe Place	847-249-4450	Domestic violence help, safe shelter, counseling and legal support.
Affordable Housing	1590 S. Milwaukee Ave. #312 Libertyville, IL 60048 847-263-7478	Assists residents with finances and counseling, to buy homes, improve homes and save homes from foreclosure in Lake County, Illinois. Foreclosure Prevention: 847-796-8050
American Red Cross	2200 W. Harrison St. Chicago, IL 60612 312-729-6100	Disaster services to support immediate emergency needs.
Benton Township	40020 N. Green Bay Rd. Beach Park, IL 60099 847-746-2100	Utility assistance, rent assistance, General Assistance, transportation programs, senior programs, cemetery and voter's registration for BEACH PARK and WINTHROP HARBOR residents.
Catholic Charities General Services	671 S. Lewis Ave. Waukegan, IL 60085 847-782-4100	Youth and family services, community development and outreach, housing services, HIV/AIDS case management and senior services.
Catholic Charities Senior Services	116 N. Lincoln Ave. Round Lake, IL 60073 847-546-5733	Home delivered meals, transportation, comprehensive care coordination, adult protective services, residential repair, outreach and other programs.
Consumer Credit Counseling Services of McHenry County	400 Russel Ct. Woodstock, IL 60098 815-338-5757 800-815-2227	Confidential credit and debt counseling, budgeting and credit classes, pre-purchase homebuyer classes, mortgage default and foreclosure prevention counseling, reverse mortgage counseling, pre-bankruptcy counseling and credit report analysis.
Dept. of Family Services (DCFS)	500 N. Green Bay Rd. Waukegan, IL 60085 (847) 249-7800	Providing health & safety tips for children. Preventing child abuse and neglect. Protecting children from domestic violence. Runaway, missing kids, adoption, foster care, grandparents and older caregiver raising children services.
Dept. of Human Services (DHS)	2000 N. Lewis Ave. Suite 100 Waukegan, IL 60085 847-336-5212	SNAP (Food Stamps), Medical Card, TANF (Cash Assistance), emergency food and shelter, childcare assistance programs and more.
Illinois Department of Health and Family Services (IDHFS)	227 Genesee St. Waukegan, IL 60085 800-447-4278	Provides child support enforcement services for custodial parents.
Lake County Community Action Partnership (CAP)	2424 Washington St Waukegan, IL 60085 847-249-4330	Head start program, youth and family services, childcare program, affordable housing, energy assistance, small business development, rental assistance, and Retired Senior Volunteer Program.

Lake County Housing Authority	33928 N. Hwy 45 Gages Lake, IL 60030 847-367-5360	Low income housing assistance, section 8 choice voucher program, and family self-sufficiency program.
Love INC	847-782-8630	Clothing, furniture, household items, car repair, and financial counseling. Must obtain referral from your Township or other participating Social Service Agency.
Maristella	745 N. Milwaukee Ave. Libertyville, IL 60048 847-367-5360	Rental assistance and educational services for working single mothers.
Mano a Mano Family Resource Center	6 E. Main St. Round Lake Park, IL 60073 847-201-1521	Provides resources in the following areas: citizenship, community school for parents, English as a second language, GED, computer classes, employment connection, health education, kindergarten readiness, information and referral, legal referral, mobile clinic, tutoring, voter registration, and community garden. Application for SNAP and Medicaid.
Safe Families for Children	National Office 4300 W Irving Park Rd. Chicago, IL 60641 773-653-2200	Safe Families provides a safe alternative to child welfare custody, thus significantly reducing the number of children entering the child welfare system. Abuse Prevention, providing temporary place for their child without the threat of losing custody, and Family Support and Stabilization. Online Referral: http://www.safe-families.org/request.aspx

EMERGENCY SHELTER

Agency	Address	Description
Lake County Haven	325 W Washington St. Waukegan, IL 60085 847-680-5408	Full service program providing shelter, food, job assistance, advocacy, and other services for woman and children (0-18).
Pacific Garden Mission	1458 South Canal St Chicago, IL 60607 312-492-9410	Providing emergency shelter, food, clothing, and counseling to help deal with the effects of physical abuse, broken relationships, and substance abuse.
PADS Emergency Shelter	1800 Grand Ave. Waukegan, IL 60085 847-689-4357	Homeless or at risk of homelessness. Provides seasonal shelter, meals, crisis counseling, work-related, and mental health services.
Shalom Center	1713 62 nd St. Kenosha, WI 53143	Providing emergency food, shelter, housing and support in ways that meet immediate needs and respect human dignity.

EMPLOYMENT / TRAINING

Agency	Address	Description
Job Center of Lake County	1 N. Genesee St. Waukegan, IL 60085 847-377-3450	Providing a variety of services for job seekers, including: career counseling, education and job-training guidance, financial aid for education and training, personalized career plans, unemployment insurance services, America's Job Bank, and other Internet job listings, and referrals to partner organizations.
Lake County Community Action Partnership	2424 Washington St Waukegan, IL 60085 847-406-2280	Providing the best resources possible for the start-up business as well as existing businesses to develop career professionals.
YWCA Lake County	1425 Tri State Pkwy Suite 180 Gurnee, IL 60031 847-662-4247	Childcare and training program.

LEGAL ASSISTANCE

Agency	Address	Description
Lawyers' Committee for Better Housing	855-207-8347	LCBH provides free, comprehensive legal representation so that renters have a trusted advocate in court. Combined with education, outreach, supportive services and policy initiatives, our programs holistically address both the short-term housing crisis and underlying causes, so that more families can move from a path leading to homelessness to one of safe and stable housing.
Prairie State Legal	325 W. Washington St. Waukegan, IL 60085 847-662-6925 800-942-3940	Offers a wide variety of legal assistance in civil cases including: Fair Housing disputes, Power of Attorney, wrongful denial or termination of a public benefit, safety cases including orders of protection and domestic violence, bankruptcy, collections, foreclosure advice, simple will, guardianship and more.

HEALTH & WELLNESS

Agency	Address	Description
Erie HealthReach Health Center	2323 Grand Ave. Waukegan, IL 60085 847-666-3494	Offers a wide range of high-quality health care services to help you stay healthy at every stage of life.
Family Resources Center of Zion	3452 Sheridan Rd. Zion, IL 60099 847-731-8360	Pre-natal guidance, parenting classes, pregnancy tests, and more. Services are free and confidential.
Lake County Crisis Center	3010 Grand Ave. Waukegan, IL 60085 847-377-8180	We can help guide you through difficult times, manage stress, anxiety and depression, and cope with longer-term difficulties. Information and referrals to other Health Department programs are also available.
Mental Health Crisis	24-Hour help line 847-377-8088	
Lake County Drop in Center	1022 27 th St. Zion, IL 60099	Mental health services for primary care patients. Evaluations, therapy and mediation are provided through referral from a primary care services provider for community health center patients.
Lake County Health Department	3010 Grand Ave. Waukegan, IL 60085 847-377-8000 1819 27 th St. Zion, IL 60099 847-984-5400 option 2	Monitor health status, assessment of health service needs, inform, educate, and empower people about health issues. Monday – Friday 8:00 a.m. to 6:00 p.m.
Nicasa Behavioral Health Services	1015 27 th St. Zion, IL 60099 847-244-4434	DUI evaluations, substance abuse evaluations and Secretary of State evaluations as well as Secretary of State denials. Treatment intakes. (Walk-ins only on Mondays & Tuesdays at this location. Phone number provided is Waukegan location)
Partnership for Prescription Assistance	888-477-2669	For uninsured Americans who cannot afford their prescribed medications.
ZB Children's Dental Service	1245 27 th St. Zion, IL 60099 847-872-9227	If your child receives free or reduced lunch at his or her school and attends school in Zion, Winthrop Harbor or Beach Park, then he or she is also eligible to receive dental care at Lind Memorial Dental Clinic.

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TRANSPORTATION

Agency	Address	Description
Benefits Access (Formerly Circuit Breaker)		Approval needed to qualify for the RTA ride free program – online application only. http://www.illinois.gov/aging/Pages/default.aspx Call or visit the office at 1015 27 th St., Zion 847-872-2811 with questions or to apply.
ElderCare	847-406-4683 eldercare1410@sbcglobal.net	Providing free service for adults over 65 in Northern Lake County, IL. Transportation to medical appointments, shopping, home visit, and grants for safe homes.
First Transit Eligible Companies Letz Go Ler Medical North Shore Taxi TNT Transportation	877-725-0569 847-627-7537 847-279-0870 847-731-9934 847-244-9887	Call any of the eligible transportation companies listed on the left to see if they can provide transportation to your doctor's visit. After you made contact, call First Transit to get an approval. Have the following information ready: Medicaid recipient number, appointment information and the name of the eligible transportation company that will provide the ride. You will be given a reference number that you will provide to the eligible transportation company to finalize your ride.
Pace Dial-A-Ride	800-201-6446 Call 1 day in advance to schedule your ride Medical appointments can be scheduled up to 7 days in advance	Curb to curb transportation available to Zion, Winthrop Harbor, and Beach Park residents to medical facilities or local shopping in the Zion-Benton area. Monday – Friday: 8:30 a.m. – 5:30 p.m. Waukegan & Gurnee area Tuesday & Thursday only: 8:30 a.m. – 3:30 p.m. General public (\$1.60) Disabled, Seniors & Students (\$.80)
RTA Senior Ride Free / Reduced		Seniors age 65 and older & persons with disabilities who are enrolled in the Illinois Department on Aging's Benefit Access program are eligible. Call or visit the office at 1015 27 th St., Zion 847-872-2811 with questions or to apply.
Ventra Portal Locations Pace/CTA/Metra pass purchasing		Zion BP: Lewis Ave. Zion CVS: 4580 Rt. 173 Zion CVS: 39161 Sheridan Rd. Beach Park Jewel-Osco: 3124 N. Lewis Ave. Waukegan
Weekly Grocery Shopping Zion Park District	847-746-5500 Call to schedule your trip	Zion Township in partnership with Zion Park District provides curb-to-curb service to Zion senior residents every Friday to and from local grocery store of choice.
Zion Metra Station	2501 S. Eden Rd. Zion, IL 60099 847-746-4014	Union Pacific / North Line No agent at this location. Purchase tickets on board. 24-hour waiting room
Zion Township Senior Half-Price Taxi Fare	1015 27 th St. Zion, IL 60099 847-872-2811	Seniors age 65 and older within the Zion city limits, can take advantage of this reduced fare program 24 hours a day, 7 days a week. Call or visit the office at 1015 27 th St., Zion 847-872-2811 for questions or to apply.

ZION-BENTON AREA FOOD PANTRIES

Agency	Address	Description
Abiding Love Ministries Christian Assembly of God	2929 Bethel Blvd. Zion, IL 60099 847-872-3541	Food Pantry & Soup Kitchen Hours: Every Wednesday 10 a.m. – 1 p.m. (Except 5 th Wednesday of the month)
Christian Faith Fellowship	1727 27 th St. Zion, IL 60099 847-731-0700	Food Pantry: Hours: Tuesday from 11 a.m. – 1:00 p.m.
North Point Community Christian Church	900 Lewis Ave. Winthrop Harbor, IL 60096 847-746-5522	Food Pantry Hours: 2 nd & 4 th Monday 3:00 p.m. – 5:00 p.m.
Our Lady of Humility Parish	10655 Wadsworth Rd. Beach Park, IL 60099 847-872-8778	Food Pantry Hours: Tuesday and Wednesday 9:00 a.m. – 10:30 a.m.

WAUKEGAN AREA FOOD PANTRIES

Agency	Address	Description
Cool Ministries	800 W. Glen Flora Ave. Waukegan, IL 60085 847-662-1230	Food Pantry Hours: Monday – Friday 10:00 AM – 2:00 PM One Saturday each month – 10:00 AM – Noon (Call for date)
Catholic Charities Lake Co.	671 S Lewis Ave. Waukegan, IL 60085 847-782-4166	Food Pantry Hours: Monday – Friday 9:00 a.m. – 2:30 p.m. First come first served, by appointment
Christ Church Community Meal	410 Grand Ave. Waukegan, IL 60085 847-662-7081	Soup Kitchen Hours: Sunday 2 p.m. – 3 p.m.
Community Christian Church of Lake County	1400 Yorkhouse Rd. Waukegan, IL 60087 847-662-8887	Food Pantry Hours: Tuesday 9:00 a.m. -12:00 p.m.
El Puente Latino	2415 N. Butrick Waukegan, IL 60087 847-599-3051	Food Pantry Hours: Friday 9:00 a.m. – 1:00 p.m.
First United Methodist	128 N Martin Luther King Jr. Ave. Waukegan, IL 60087 847-623-2433	Soup Kitchen Hours: Tuesdays 5:30 p.m. – 6:30 p.m.
God's Hand Extended Mercy Mission	317 S. Genesee St. Waukegan, IL 60085 847-244-0660	Food Pantry Hours: Monday – Friday 12:00 p.m. – 2:00 p.m.
Greater Faith Church	565 Powell Ave. Waukegan, IL 60085 847-244-4400	Food Pantry Hours Wednesday 10:00 a.m. – 11:00 a.m. Need to schedule an appointment to receive food for the following Wednesday
Lake County Community Action Partnership (CAP)	574 McAlister Ave. Waukegan, IL 60085	Food Pantry Hours: Monday – Wednesday 10:00 a.m. – 3:30 p.m.

Lake County Health Dept.	2400 Belvidere Rd. Waukegan, IL 60085 847-377-8420	WIC Program
Most Blessed Trinity Food Pantry	914 8 th St. Waukegan, IL 60085 847-623-2112	Soup Kitchen Hours Wednesday-Saturday: 5:30 p.m. – 6:00 p.m.
Most Blessed Trinity Food Pantry	912 8 th St. Waukegan, IL 60085 847-623-2112	Food Pantry Hours: Tuesday & Wednesday: 10:00 a.m. – 12:45 p.m.
Mt. Moriah Christian Center	524 10 th St. Waukegan, IL 60085 847-662-5683	Food Pantry Hours: Tuesday 10:00 a.m. – 12:00 p.m.
North Shore Church	326 Julian St. Waukegan, IL 60085 847-623-9727	Soup Kitchen Hours Saturday 11:00 a.m. – 1:00 p.m. Sunday 8:00 a.m. – 9:30 a.m. (Breakfast)
Shiloh Baptist Church	800 S Genesee St. Waukegan, IL 60085 847-662-6325	Food Pantry & Soup Kitchen Hours: Soup Kitchen: Wednesday 4:00 p.m. – 5:30 p.m. Food Pantry: Saturday 10:00 a.m. – 12:00 p.m.
St. Anastasia	624 Douglas Ave. Waukegan, IL 60085 847-623-2875	Food Pantry & Soup Kitchen Hours: Soup Kitchen: Monday 5:30 p.m. – 6:30 p.m. Food Pantry: Thursday 10:00 a.m. – 12:00 p.m.
The UMMA Center	221 Washington St. Waukegan, IL 60085 847-336-6136	Food Pantry Hours: Tuesday & Thursday 12:00 p.m. – 5:00 p.m.
Waukegan Baptist Bible Church	1500 Sunset Ave. #2 Waukegan, IL 60085 847-336-8260	Food Pantry Hours: 2 nd Saturday 8:00 a.m. – 10:00 a.m.