

Zion Township Monthly Report

March 2018



Programs & Services

■ Community

- Incoming Calls: 360
- Walk-In Clients: 163
- Notary: 1
- Medical Equipment Pantry: 0

■ Senior

- Senior Half-Fare Taxi Tickets: 3
- Senior Birthday Cards: 122
- Senior Resource Day (April): 0

■ Youth

- Summer Work Program (June/July): 0
- Elf Network: (December): 0

Referrals & Other Agency Application Processing

■ RTA Free or Reduced Ride Program Processing: 11

■ Benefit Access Online Applications Submitted: 23

■ Resource Referrals

- Initial Screenings Total: 19
- Resource Appointments: 51
- Total People Referred: 61
- Total Referrals Made: 119

■ Zion Township Directly Assisted: 55

■ Referrals to Partner Agencies

- Catholic Charities: 3
- Cool Ministries: 1
- Habitat for Humanity: 1
- IDES: 1
- Lake County Housing Authority: 1
- Lake County Job Center: 1
- Community Action of Lake County: 50
- Lions Club: 1
- Love INC intake/referral: 1
- Mother's Trust: 1
- St. Vincent DePaul: 1
- Top Box: 1

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 45
- Applications Completed: 45
- Total Funds Accessed for Zion: \$8,708

Assistance Programs

■ Case Manager Appointments: 68

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 11
- Application Pick-ups: 3
- Submitted Applications: 0
- New Recipients: 0
- Denials: 0
- Flat Grant Approvals: 5/ \$1,143.75
 - Transportation: 4
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse
 - Drug Testing: 0
 - Counseling: 0
 - Evaluations: 0
 - Record Expungement: 0
- Completions (terminations): 0
 - Employed: 0
 - SSI Approved: 1
 - Relocation: 0
- Suspended: 0

■ Emergency Assistance

- Appointments: 6
- Total People: 4
- Approved Applications: 3/\$961.00
 - Housing: 3
 - Utilities: 0
 - Work Related: 0
 - Substance Abuse Counseling: 0
- EA Denials: 0
- EA Incomplete Applications: 1

■ Financial Counseling Certificates: 3

■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 0
- 1-Day Bus Pass: 0
- Train/Other: 0
- Total Funds Spent: \$0

Submitted by: ZT Staff 4/13/18

T. Supervisor: 