

# Zion Township Monthly Report

January 2018

## Programs & Services

### ■ Community

- Incoming Calls: 333
- Walk-In Clients: 155
- Notary: 1
- Medical Equipment Pantry: 0

### ■ Senior

- Senior Half-Fare Taxi Tickets: 6
- Senior Birthday Cards: 44
- Senior Resource Day (April):

### ■ Youth

- Summer Work Program (June/July):
- Elf Network: (December)

## Referrals & Other Agency Application Processing

### ■ RTA Free or Reduced Ride Program Processing:3

### ■ Benefit Access Online Applications Submitted: 3

### ■ Resource Referrals

- Initial Screenings Total: 22
- Resource Appointments: 49
- Total People Referred: 57
- Total Referrals Made: 107

#### ■ Zion Township Directly Assisted: 54

#### ■ Referrals to Partner Agencies:

- Community Action of Lake County: 50
- Love INC intake/referral:1
- Catholic Charities: 2

### ■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 34
- Applications Completed: 33
- Total Funds Accessed for Zion: \$11,821



## Assistance Programs

### ■ Case Manager Appointments: 78

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments:19
- Application Pick-ups: 2
- Submitted Applications:0
- New Recipients:0
- Denials: 0
- Flat Grant Approvals: 9/\$2,050.43
  - Transportation:1
  - Prescriptions:0
  - GED:0
  - Substance Abuse
    - Drug Testing:0
    - Counseling: 0
    - Evaluations:0
  - Record Expungement: 0
- Completions (terminations):
  - Employed:0
  - SSI Approved: 1
  - Relocation:0
- Suspended:0

### ■ Emergency Assistance

- Appointments:6
- Total People:6
- Approved Applications: 3/\$956.85
  - Housing: 1
  - Utilities: 2
  - Work Related:0
  - Substance Abuse Counseling:0
- EA Denials: 0
- EA Incomplete Applications: 2
- Application withdrawal: 1

### ■ Financial Counseling Certificates:1

### ■ Emergency Transportation Assistance

- \$10 Gas Vouchers:0
- 1-Day Bus Pass:2
- Train/Other: 0
- Total Funds Spent: \$16.00

Submitted by: ZT Staff 02/13/18

T. Supervisor: \_\_\_\_\_