

Zion Township Monthly Report

April 2018

Programs & Services

■ Community

- Incoming Calls: 410
- Walk-In Clients: 178
- Notary: 3
- Medical Equipment Pantry:

■ Senior

- Senior Half-Fare Taxi Tickets: 13
- Senior Birthday Cards: 60
- Senior Resource Day (April): 165

■ Youth

- Summer Work Program (June/July):
- Elf Network: (December)

Referrals & Other Agency Application Processing

■ RTA Free or Reduced Ride Program Processing: 7

■ Benefit Access Online Applications Submitted: 25

■ Resource Referrals

- Initial Screenings Total: 28
- Resource Appointments: 47
- Total People Referred: 67
- Total Referrals Made: 124

■ Zion Township Directly Assisted: 61

■ Referrals to Partner Agencies

- Catholic Charities: 5
- Community Action of Lake County: 50
- DHS: 2
- IDES: 1
- Lions Club: 1
- Love INC intake/referral: 1
- Mano a Mano: 1
- PADS: 1

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 38
- Applications Completed: 38
- Total Funds Accessed for Zion: Pending

Assistance Programs

■ Case Manager Appointments: 62

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 11
- Application Pick-ups: 1
- Submitted Applications: 1
- New Recipients: 1
- Denials: 0
- Flat Grant Approvals: 7/\$1,4783.80
 - Transportation: 4
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse
 - Drug Testing: 0
 - Counseling: 0
 - Evaluations: 0
 - Record Expungement:
- Completions (terminations): 0
 - Employed: 2
 - SSI Approved: 0
 - Relocation: 0
- Suspended: 0

■ Emergency Assistance

- Appointments: 4
- Total People: 3
- Approved Applications: 2/\$800
 - Housing: 1
 - Utilities: 1
 - Work Related:
 - Substance Abuse Counseling:
- EA Denials: 0
- EA Incomplete Applications: 1

■ Financial Counseling Certificates: 2

■ Emergency Transportation Assistance

- \$10 Gas Vouchers:
- 1-Day Bus Pass: 2
- Train/Other: 0
- Total Funds Spent: \$20

Submitted by: ZT Staff 5/14/18
T. Supervisor: 