

# Zion Township Monthly Report

October 2017

## Programs & Services

### ■ Community

- Incoming Calls: 354
- Walk-In Clients: 256
- Notary: 2
- Medical Equipment Pantry: 0

### ■ Senior

- Senior Half-Fare Taxi Tickets: 1
- Senior Birthday Cards: 87
- Senior Resource Day (April):

### ■ Youth

- Summer Work Program (June/July):
- Elf Network: 9 of 50

## Referrals & Other Agency Application Processing

### ■ RTA Free or Reduced Ride Program Processing: 2

### ■ Benefit Access Online Applications Submitted: 2

### ■ Resource Referrals

- Initial Screenings Total: 36
- Resource Appointments: 146
- Total People Referred: 174
- Total Referrals Made: 349

### ■ Referrals to Partner Agencies:

- NICASA: 2
- Community Action of Lake County: 149
- Love INC intake/referral: 14
- Catholic Charities: 2
- Lake County Job Center: 3
- First Baptist Church:
- PADS: 1
- Waukegan Township: 2
- Benton Township: 1
- Congressman Schneider: 5
- Abiding Love: 1

### ■ LIHEAP Application Processing (Oct. – May)

- Applicants: 125
- Applications Completed: 125
- Total Funds Accessed for Zion: TBA



## Assistance Programs

### ■ Case Manager Appointments: 180

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments: 23
- Application Pick-ups: 1
- Submitted Applications: 1
- New Recipients: 1
- Denials: 0
- Flat Grant Approvals: 10/\$2,435.99
  - Transportation: 5
  - Prescriptions: 0
  - GED: 0
  - Substance Abuse
    - Drug Testing: 1
    - Counseling: 0
    - Evaluations: 0
  - Record Expungement: 0
- Completions (terminations):
  - Employed: 1
  - SSI Approved: 0
  - Relocation: 0
- Suspended: 0

### ■ Emergency Assistance

- Appointments: 12
- Total People: 11
- Approved Applications: 4/\$1,337.75
  - Housing: 1
  - Utilities: 3
  - Work Related: 0
  - Substance Abuse Counseling: 0
- EA Denials: 3
- EA Incomplete Applications: 7

### ■ Financial Counseling Certificates: 5

### ■ Emergency Transportation Assistance

- Gas Vouchers: 1
- 1-Day Bus Pass: 3
- Train/Other: 0
- Total Funds Spent: \$44.00

Submitted by: ZT Staff 11/17/17

T. Supervisor: