

Zion Township Monthly Report

September 2017

Programs & Services

■ Community

- Incoming Calls: 303
- Walk-In Clients: 166
- Notary: 0
- Medical Equipment Pantry: 0

■ Senior

- Senior Half-Fare Taxi Tickets: 2
- Senior Birthday Cards: 81
- Senior Resource Day (April):

■ Youth

- Summer Work Program (June/July):
- Elf Network: (December)

Referrals & Other Agency Application Processing

■ RTA Free or Reduced Ride Program Processing: 1

■ Benefit Access Online Applications Submitted: 9

■ Resource Referrals

- Initial Screenings Total: 58
- Resource Appointments: 8
- Total People Referred: 26
- Total Referrals Made: 42

■ Referrals to Partner Agencies:

- NICASA: 2
- Community Action of Lake County: 7
- Love INC intake/referral: 4
- Catholic Charities: 1
- Lake County Job Center: 6
- First Baptist Church: 1
- IDES: 1
- Mano a Mano: 2

■ LIHEAP Application Processing (Oct. – May)

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: \$0



Assistance Programs

■ Case Manager Appointments: 32

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 16
- Application Pick-ups: 4
- Submitted Applications: 1
- New Recipients: 1
- Denials: 1
- Flat Grant Approvals: 11/\$2,588.15
 - Transportation: 3
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse
 - Drug Testing: 1
 - Counseling: 0
 - Evaluations: 0
 - Record Expungement: 0
- Completions (terminations):
 - Employed: 0
 - SSI Approved: 0
 - Relocation: 0
- Suspended: 0

■ Emergency Assistance

- Appointments: 8
- Total People: 6
- Approved Applications: 4/\$1,275.05
 - Housing: 2
 - Utilities: 2
 - Work Related: 0
 - Substance Abuse Counseling: 0
- EA Denials: 1
- EA Incomplete Applications: 3

■ Financial Counseling Certificates: 6

■ Emergency Transportation Assistance

- Gas Vouchers: 1
- 1-Day Bus Pass: 2
- Train/Other: 0
- Total Funds Spent: \$43.00

Submitted by: ZT Staff 10/12/17

T. Supervisor:

Chris J. Neal