

# Zion Township Monthly Report

August 2017

## Programs & Services

### ■ Community

- Incoming Calls: 190
- Walk-In Clients: 135
- Notary: 4
- Medical Equipment Pantry: 0

### ■ Senior

- Senior Half-Fare Taxi Tickets: 7
- Senior Birthday Cards: 53
- Senior Resource Day (April):

### ■ Youth

- Summer Work Program (June/July):
- Elf Network: (December)

## Referrals & Other Agency Application Processing

### ■ RTA Free or Reduced Ride Program Processing: 4

### ■ Benefit Access Online Applications Submitted: 6

### ■ Resource Referrals

- Initial Screenings Total: 58
- Resource Appointments: 14
- Total People Referred: 45
- Total Referrals Made: 63

### ■ Referrals to Partner Agencies:

- NICASA: 2
- Community Action of Lake County: 17
- Love INC intake/referral: 6
- Catholic Charities: 1
- Lake County Job Center: 2
- Prairie State Legal Services: 2
- PADS: 5

### ■ LIHEAP Application Processing (July & Sept. – May)

- Applicants:
- Applications Completed:
- Total Funds Accessed for Zion: \$



## Assistance Programs

### ■ Case Manager Appointments: 52

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments: 18
- Application Pick-ups: 3
- Submitted Applications: 3
- New Recipients: 2
- Denials: 0
- Flat Grant Approvals: 14/\$3,292.11
  - Transportation: 6
  - Prescriptions: 0
  - GED: 0
  - Substance Abuse
    - Drug Testing: 2
    - Counseling: 0
    - Evaluations: 0
  - Record Expungement: 0
- Completions (terminations):
  - Employed: 0
  - SSI Approved: 0
  - Relocation: 0
- Suspended: 0

### ■ Emergency Assistance

- Appointments: 20
- Total People: 14
- Approved Applications: 10/\$3,087.37
  - Housing: 0
  - Utilities: 10
  - Work Related: 0
  - Substance Abuse Counseling: 0
- EA Denials: 1
- EA Incomplete Applications: 3

### ■ Financial Counseling Certificates: 3

### ■ Emergency Transportation Assistance

- Gas Vouchers: 1
- 1-Day Bus Pass: 1
- Train/Other: 0
- Total Funds Spent: \$37.00

Submitted by: ZT Staff

T. Supervisor

9/14/17  
*Christy Neal*