

# Zion Township Monthly Report

July 2017

## Programs & Services

### ■ Community

- Incoming Calls: 185
- Walk-In Clients: 120
- Notary: 1
- Medical Equipment Pantry: 0

### ■ Senior

- Senior Half-Fare Taxi Tickets: 2
- Senior Birthday Cards: 109
- Senior Resource Day (April):

### ■ Youth

- Summer Work Program (June/July):  
**30 Successful Completions**
- Elf Network: (December)

## Referrals & Other Agency Application Processing

### ■ RTA Free or Reduced Ride Program Processing: 0

### ■ Benefit Access Online Applications Submitted: 5

### ■ Resource Referrals

- Initial Screenings Total: 59
- Resource Appointments: 6
- Total People Referred: 34
- Total Referrals Made: 48

### ■ Referrals to Partner Agencies:

- Catholic Charities: 2
- Community Action of Lake County: 14
- DHS: 3
- IDES: 1
- Love INC intake/referral: 2

### ■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: \$0



## Assistance Programs

### ■ Case Manager Appointments: 39

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments: 16
- Application Pick-ups: 2
- Submitted Applications: 1
- New Recipients: 0
- Denials: 0
- Flat Grant Approvals: 10/\$2,158
  - Transportation: 6
  - Prescriptions: 0
  - GED: 0
  - Substance Abuse
    - Drug Testing: 0
    - Counseling: 0
    - Evaluations: 0
  - Record Expungement: 0
- Completions (terminations): 0
  - Employed: 1
  - SSI Approved: 0
  - Relocation: 0
- Suspended: 0

### ■ Emergency Assistance

- Appointments: 17
- Total People: 10
- Approved Applications: 9/\$3,246.82
  - Housing: 3
  - Utilities: 6
  - Work Related: 2
  - Substance Abuse Counseling: 0
- EA Denials: 1
- EA Incomplete Applications: 0

### ■ Financial Counseling Certificates: 4

### ■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 0
- 1-Day Bus Pass: 0
- Train/Other: 0
- Total Funds Spent: \$0

Submitted by: ZT Staff 08/15/17

T. Supervisor: 