

Zion Township Monthly Report

April 2017

Programs & Services

■ Community

- Incoming Calls: 255
- Walk-In Clients: 135
- Notary:
- Medical Equipment Pantry:

■ Senior

- Senior Half-Fare Taxi Tickets: 5
- Senior Birthday Cards: 75
- Senior Resource Day (April):205

■ Youth

- Summer Work Program (June/July):
- Elf Network: (December)

Referrals & Other Agency Application Processing

■ RTA Free or Reduced Ride Program Processing: 1

■ Benefit Access Online Applications Submitted: 9

■ Resource Referrals

- Initial Screenings Total: 25
- Resource Appointments: 22
- Total People Referred: 30
- Total Referrals Made: 49

■ Referrals to Partner Agencies:

- Abiding Love Food Pantry: 1
- Community Action of Lake County: 20
- Lake County Job Center: 4
- Catholic Charities: 1

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 11
- Applications Completed: 11
- Total Funds Accessed for Zion: \$4,630

■

Assistance Programs

■ Case Manager Appointments: 43

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 17
- Application Pick-ups: 3
- Submitted Applications:1
- New Recipients: 1
- Denials: 0
- Flat Grant Approvals: 7/ \$1,561.66
 - Transportation: 5
 - Prescriptions:0
 - GED: 0
 - Substance Abuse
 - Drug Testing: 0
 - Counseling: 0
 - Evaluations: 0
 - Record Expungement: 0
- Completions (terminations): 1
 - Employed: 0
 - SSI Approved: 1
 - Relocation: 0
- Suspended:0

■ Emergency Assistance

- Appointments: 4
- Total People: 3
- Approved Applications: 4/ \$970
 - Housing: 1
 - Utilities: 1
 - Work Related: 2
 - Substance Abuse Counseling:0
- EA Denials: 0
- EA Incomplete Applications: 0

■ Financial Counseling Certificates: 4

■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 2
- 1-Day Bus Pass: 4
- Train/Other:
- Total Funds Spent: \$35

Submitted by: ZT Staff 05/16/2017

T. Supervisor: 