

Zion Township Monthly Report

March 2017

Programs & Services

■ Community

- Incoming Calls: 195
- Walk-In Clients: 101
- Notary: 2
- Medical Equipment Pantry: 0

■ Senior

- Senior Half-Fare Taxi Tickets: 9
- Senior Birthday Cards: 110
- Senior Resource Day (April):

■ Youth

- Summer Work Program (June/July):
- Elf Network: (December)

Referrals & Other Agency Application Processing

■ RTA Free or Reduced Ride Program Processing: 3

■ Benefit Access Online Applications Submitted: 6

■ Resource Referrals

- Initial Screenings Total: 25
- Resource Appointments: 39
- Total People Referred: 45
- Total Referrals Made: 58

■ Referrals to Partner Agencies:

- Abiding Love Food Pantry: 1
- Community Action of Lake County: 5
- Love INC intake/referral: 1
- Catholic Charities: 2
- Lake County Job Center: 3
- Prairie State Legal Services: 1
- Waukegan Township: 1

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 27
- Applications Completed: 27
- Total Funds Accessed for Zion: \$ 14,006

Assistance Programs

■ Case Manager Appointments: 55

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 12
- Application Pick-ups: 5
- Submitted Applications: 1
- New Recipients: 3
- Denials: 0
- Flat Grant Approvals: 9/\$2,239.21
 - Transportation: 6
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse
 - Drug Testing: 3
 - Counseling: 0
 - Evaluations: 0
 - Record Expungement: 0
- Completions (terminations):
 - Employed: 0
 - SSI Approved: 0
 - Relocation: 0
- Suspended: 1

■ Emergency Assistance

- Appointments: 3
- Total People: 2
- Approved Applications: 3/\$1,200
 - Housing: 1
 - Utilities: 2
 - Work Related: 0
 - Substance Abuse Counseling: 0
- EA Denials: 0
- EA Incomplete Applications: 2

■ Financial Counseling Certificates: 2

■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 0
- 1-Day Bus Pass: 4
- Train/Other: 0
- Total Funds Spent: \$16

Submitted by: ZT Staff 4/18/17

T. Supervisor:

