

Zion Township Monthly Report

February 2017

Programs & Services

- **Community**
 - Incoming Calls: 155
 - Walk-In Clients: 61
 - Notary: 2
 - Medical Equipment Pantry:
- **Senior**
 - Senior Half-Fare Taxi Tickets: 4
 - Senior Birthday Cards: 34
 - Senior Resource Day (April):
- **Youth**
 - Summer Work Program (June/July):
 - Elf Network: (December)

Referrals & Other Agency Application Processing

- **RTA Free or Reduced Ride Program Processing: 7**
- **Benefit Access Online Applications Submitted: 7**
- **Resource Referrals**
 - Initial Screenings Total: 19
 - Resource Appointments: 30
 - Total People Referred: 40
 - Total Referrals Made: 55
- **Referrals to Partner Agencies:**
 - **PADS: 1**
 - **Community Action of Lake County: 9**
 - **Love INC intake/referral: 2**
 - **Catholic Charities: 1**
 - **Lake County Job Center: 2**
- **LIHEAP Application Processing (July & Sept. – May)**
 - Applicants: 26
 - Applications Completed: 26
 - Total Funds Accessed for Zion: \$13,209

Assistance Programs

- **Case Manager Appointments: 27**
(Sum of Resource, GA, and EA)
- **General Assistance**
 - Appointments: 17
 - Application Pick-ups: 6
 - Submitted Applications: 1
 - New Recipients: 0
 - Denials: 0
 - Flat Grant Approvals: 7 \$1,532.14
 - Transportation: 1
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse
 - Drug Testing: 0
 - Counseling: 0
 - Evaluations: 0
 - Record Expungement: 0
 - Completions (terminations): 1
 - Employed: 0
 - SSI Approved: 1
 - Relocation: 0
 - Suspended: 1
- **Emergency Assistance**
 - Appointments: 6
 - Total People: 5
 - Approved Applications: 5/\$1,850
 - Housing: 3
 - Utilities: 2
 - Work Related: 0
 - Substance Abuse Counseling: 0
 - EA Denials: 0
 - EA Incomplete Applications: 0
- **Financial Counseling Certificates: 4**
(Other 2 EA participants attended budget session in January)
- **Emergency Transportation Assistance**
 - \$10 Gas Vouchers: 1
 - 1-Day Bus Pass: 1
 - Train/Other: 0
 - Total Funds Spent: \$14

Submitted by: ZT Staff 03/21/17

T. Supervisor: 