

Zion Township Annual Report

2016

Programs & Services

■ Community

- Incoming Calls: 2513
- Walk-In Clients: 994
- Notary: 17
- Medical Equipment Pantry: 1

■ Senior

- Senior Half-Fare Taxi Tickets: 55
- Senior Birthday Cards: 1068
- Senior Resource Day (April): 186

■ Youth

- Summer Work Program (June/July):
 - 34 hired for 2016
- Elf Network (December): 156

Referrals & Other Agency Application Processing

■ Resource Referrals

- Initial Screenings Total: 343
- Resource Appointments: 181
- Total People Referred: 636
- Total Referrals Made: 854

■ ComEd Cares Application Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: unreported, up to \$1500 per client (Currently being processed by CAP)

■ North Shore Gas Share the Warmth App Processing

- Applicants: 1
- Applications Completed: 1
- Total Funds Accessed for Zion: \$200

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 322
- Applications Completed: 322
- Total Funds Accessed for Zion: \$118,261

■ Love INC intake/referral: 39

■ Mother's Trust intake/referral: 6

■ RTA Free or Reduced Ride Program Processing: 43

■ Benefit Access Online Applications Submitted: 132

Assistance Programs

■ Case Manager Appointments: 414

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 151
- Application Pick-ups: 25
- Submitted Applications: 11
- New Recipients: 8
- Denials:
- Flat Grant Approvals: 100/ \$23,632
- Total GA Recipients:
 - Transportation: 54
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse
 - Drug Testing: 6
 - Counseling: 2
 - Evaluations: 1
 - Record Expungement: 0
- Completions (terminations):
 - Employed: 3
 - SSI Approved: 5
 - Relocation: 2
- Suspended: 3

■ Emergency Assistance

- Appointments: 82
- Total People: 74
- Approved Applications: 62/ \$22,434
 - Housing: 29
 - Utilities: 27
 - Work Related: 6
 - Substance Abuse Counseling: 0
- EA Denials: 6
- EA Incomplete Applications: 0

■ Financial Counseling Certificates: 56

■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 8
- 1-Day Bus Pass: 14
- Train/Other: 1
- Total Funds Spent: \$169

Submitted by: ZT Staff 02/21/17

T. Supervisor: 