

# Zion Township Monthly Report

November 2016

## Programs & Services

### ■ Community

- Incoming Calls: 98
- Walk-In Clients: 66
- Notary: 3
- Medical Equipment Pantry: 0

### ■ Senior

- Senior Half-Fare Taxi Tickets: 6
- Senior Birthday Cards: 117
- Senior Resource Day (April):

### ■ Youth

- Summer Work Program (June/July):
- Elf Network: 26

## Referrals & Other Agency Application Processing

### ■ Resource Referrals

- Initial Screenings Total: 14
- Resource Appointments: 12
- Total People Referred: 84
- Total Referrals Made: 116

### ■ ComEd Cares Application Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

### ■ North Shore Gas Share the Warmth App Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: \$0

### ■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 42
- Applications Completed: 42
- Total Funds Accessed for Zion: \$ (Not reported yet)

### ■ Love INC intake/referral: 9

### ■ Mother's Trust intake/referral: 0

### ■ RTA Free or Reduced Ride Program Processing: 2

### ■ Benefit Access Online Applications Submitted: 4

## Assistance Programs

### ■ Case Manager Appointments: 37

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments: 10
- Application Pick-ups: 0
- Submitted Applications: 1
- New Recipients: 0
- Denials: 0
- Flat Grant Approvals: 9 / \$2,235
  - Transportation: 7
  - Prescriptions: 0
  - GED: 0
  - Substance Abuse
    - Drug Testing: 1
    - Counseling: 0
    - Evaluations: 0
  - Record Expungement: 0
- Completions (terminations):
  - Employed: 1
  - SSI Approved: 0
  - Relocation: 0
- Suspended: 0

### ■ Emergency Assistance

- Appointments: 5
- Total People: 5
- Approved Applications: 5 / \$1,750
  - Housing: 2
  - Utilities: 2
  - Work Related: 1
  - Substance Abuse Counseling:
- EA Denials: 0
- EA Incomplete Applications: 0

### ■ Financial Counseling Certificates: 5

### ■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 1
- 1-Day Bus Pass: 0
- Train/Other: 1
- Total Funds Spent: \$ 52.72

Submitted by: ZT Staff 12/2016

T. Supervisor: 