

Zion Township Monthly Report

October 2016

Programs & Services

■ Community

- Incoming Calls: 275
- Walk-In Clients: 95
- Notary: 3
- Medical Equipment Pantry:

■ Senior

- Senior Half-Fare Taxi Tickets: 5
- Senior Birthday Cards: 91
- Senior Resource Day (April):

■ Youth

- Summer Work Program (June/July):
- Elf Network (December):

Referrals & Other Agency Application Processing

■ Resource Referrals

- Initial Screenings Total: 31
- Resource Appointments: 24
- Total People Referred: 73
- Total Referrals Made: 111

■ ComEd Cares Application Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

■ North Shore Gas Share the Warmth App Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: \$0

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 48
- Applications Completed: 48

■ Total Funds Accessed for Zion: \$15,314

■ Love INC intake/referral: 15

■ Mother's Trust intake/referral: 0

■ RTA Free or Reduced Ride Program Processing: 3

■ Benefit Access Online Applications Submitted: 10

Assistance Programs

■ Case Manager Appointments: 48

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 14
- Application Pick-ups: 4
- Submitted Applications: 1
- New Recipients: 1
- Denials: 0
- Flat Grant Approvals: 9 / \$2,099
 - Transportation: 2
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse
 - Drug Testing: 0
 - Counseling: 0
 - Evaluations: 0
 - Record Expungement: 0
- Completions (terminations): 1
 - Employed: 1
 - SSI Approved: 0
 - Relocation: 0
- Suspended: 0

■ Emergency Assistance

- Appointments: 10
- Total People: 8
- Approved Applications: 7 / \$2,200
 - Housing: 2
 - Utilities: 3
 - Work Related: 2
 - Substance Abuse Counseling: 0
- EA Denials: 1 (from September)
- EA Incomplete Applications: 1

■ Financial Counseling Certificates: 7

■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 0
- 1-Day Bus Pass: 3
- Train/Other: 0
- Total Funds Spent: \$12

Submitted by: ZT Staff 11/15/2016

T. Supervisor: 