

# Zion Township Monthly Report

November 2015

## Programs & Services

### ■ Community

- Incoming Calls: 380
- Walk-In Clients: 85
- Notary: 2
- Voter's Registration: 0
- Medical Equipment Pantry: 0

### ■ Senior

- Senior Half-Fare Taxi Tickets: 11
- Senior Birthday Cards: 110
- Senior Resource Day (April):

### ■ Youth

- Summer Work Program (June/July):
- Elf Network (December): 50 families, 178 people

## Referrals & Other Agency Application Processing

### ■ Resource Referrals

- Initial Screenings Total: 25
- Resource Appointments: **124**
- Total People Referred: 133
- Total Referrals Made: 196

### ■ ComEd Cares Application Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

### ■ North Shore Gas Share the Warmth App Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: \$0

### ■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 77
- Applications Completed: 77
- Total Funds Accessed for Zion (Oct. & Nov.): \$30,081

### ■ Love INC intake/referral: 51

### ■ Mother's Trust intake/referral: 0

### ■ RTA Free or Reduced Ride Program apps: 0

### ■ Benefit Access Online Applications Submitted: 2

## Assistance Programs

### ■ Case Manager Appointments: 143

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments: **16**
- Total People: **16**
- Flat Grant Approvals: 12 / \$2,959
- New Recipients: 1
- Medical: 5 Recipients
  - Bus Passes: 0
  - Gas Vouchers: 6
  - Prescriptions: 1
- Job Training: 4 Recipients
  - Bus Passes: 3
  - Gas Vouchers: 13
  - Job training: 1
- Completions: 2
  - Termination - Employed: 0
  - Termination - SSI Approved: 1
  - Termination - Relocation: 0
  - Suspended: 1

### ■ Emergency Assistance

- Appointments: 3
- Total People: 3
- Approved Applications: 0 / \$0
  - Housing:
  - Utilities:
  - Work Related:
  - Substance Abuse Counseling:
- EA Denials: 2

### ■ Financial Counseling Certificates: 1

### ■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 0
- 1-Day Bus Pass: 1
- Train/Other: 0
- Total Funds Spent: \$4

Submitted by: **Gail Gloudemans** 12/15/15

T. Supervisor: 