

# Zion Township Monthly Report

January 2015

## Programs & Services

### ■ Community

- Incoming Calls: 248
- Walk-In Clients: 84
- Pace Bus Pass Sales: cards 42/ \$168
- Notary: 0
- Voter's Registration: 0
- Medical Equipment Pantry: 0

### ■ Senior

- Senior Half-Fare Taxi Tickets: 5
- Senior Birthday Cards: 95
- Senior Resource Day (April):

### ■ Youth

- Summer Work Program (June/July):
- Elf Network (December):

## Referrals & Other Agency Application Processing

### ■ Resource Referrals

- Resource Appointments: 26
- Initial Screenings Total: 55
- Total People Referred: 39
- Total Referrals Made: 70

### ■ ComEd Cares Application Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

### ■ North Shore Gas Share the Warmth App Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: \$0

### ■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 18
- Applications Completed: 16
- Total Funds Accessed for Zion: \$4,631

### ■ Love INC intake/referral: 3

### ■ Mother's Trust intake/referral: 0

### ■ RTA Free or Reduced Ride Program apps: 6

### ■ Benefit Access Online Applications Submitted: 5

## Assistance Programs

### ■ Case Manager Appointments: 56

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments: 16
- Total People: 16
- Flat Grant Approvals: 11 / \$2,655
- New Recipients: 1
- Medical: 6 Recipients
  - Bus Passes: 0
  - Gas Vouchers: 5
  - Prescriptions: 1
- Job Training: 4 Recipients
  - Bus Passes: 0
  - Gas Vouchers: 6
  - Clothing: 1
  - Job Training Supplies: 0
- Completions: 0
  - Employed: 0
  - SSI Approved: 0
  - Suspended: 0

### ■ Emergency Assistance

- Appointments: 14
- Total People: 11
- Approved Applications: 8 / \$3,001.49
  - Housing: 5
  - Utilities: 3
  - Work Related: 0
  - Substance Abuse Counseling: 0
- EA Denials: 0

### ■ Financial Counseling Certificates: 6

### ■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 2
- 1-Day Bus Pass: 3
- Train/Other: 0
- Total Funds Spent: \$32

Submitted by: Gail Gloudemans 2/10/15

T. Supervisor: 