

# Zion Township Quarterly Report

3<sup>rd</sup> Quarter 2015 (July, August, September)

## Programs & Services

### ■ Community

- Incoming Calls: 701
- Walk-In Clients: 212
- Pace Bus Pass Sales: cards 0/ \$
- Notary: 12
- Voter's Registration: 0
- Medical Equipment Pantry: 2

### ■ Senior

- Senior Half-Fare Taxi Tickets: 12
- Senior Birthday Cards: 240
- Senior Resource Day (April):

### ■ Youth

- Summer Work Program (June/July):
  - 35 hired for 2014
  - 33 Completions: 1 moved, 1 quit
- Elf Network (December):

## Referrals & Other Agency Application Processing

### ■ Resource Referrals

- Resource Appointments: 28
- Initial Screenings Total: 183
- Total People Referred: 129
- Total Referrals Made: 180

### ■ ComEd Cares Application Processing

- Applicants: 2
- Applications Completed: 2
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

### ■ North Shore Gas Share the Warmth App Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: \$0

### ■ LIHEAP Application Processing (begins October 2015)

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: \$0

### ■ Love INC intake/referral: 12

### ■ Mother's Trust intake/referral: 12

### ■ RTA Free or Reduced Ride Program apps: 13

### ■ Benefit Access Online Applications Submitted: 22

## Assistance Programs

### ■ Case Manager Appointments: 109

(Sum of Resource, GA, and EA)

### ■ General Assistance

- Appointments: 62
- Total People: 55
- Flat Grant Approvals: 37/ \$8,790
- New Recipients: 3
- Medical: 19 Recipients
  - Bus Passes: 15
  - Gas Vouchers: 22
  - Prescriptions: 8
- Job Training: 14 Recipients
  - Bus Passes: 20
  - Gas Vouchers: 40
- Completions: 6
  - Termination - Employed: 3
  - Termination - SSI Approved: 0
  - Termination - Relocation: 1
  - Suspended: 3

### ■ Emergency Assistance

- Appointments: 19
- Total People: 18
- Approved Applications: 11/ \$4,250
  - Housing: 5
  - Utilities: 4
  - Work Related: 0
  - Substance Abuse Counseling: 0
- EA Denials: 6

### ■ Financial Counseling Certificates: 18

### ■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 9
- 1-Day Bus Pass: 2
- Train/Other: 0
- Total Funds Spent: \$98

Submitted by: Gail Gloudemans 10/14/15

T. Supervisor:

