

Zion Township Monthly Report

October 2014

Programs & Services

■ Community

- Incoming Calls: 368
- Walk-In Clients: 64
- Pace Bus Pass Sales: cards 26/ \$104.00
- Notary: 0
- Voter's Registration: 1
- Medical Equipment Pantry: 0

■ Senior

- Senior Half-Fare Taxi Tickets: 4
- Senior Birthday Cards: 75
- Senior Resource Day (April):

■ Youth

- Summer Work Program (June/July): 0
- Elf Network (December): 0

Referrals & Other Agency Application Processing

■ Resource Referrals

- Resource Appointments: **51**
- Initial Screenings Total: 77
- Total People Referred: 98
- Total Referrals Made: 147

■ ComEd Cares Application Processing

- Applicants: 2
- Applications Completed: 2
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

■ North Shore Gas Share the Warmth App Processing

- Applicants: 1
- Applications Completed: 1
- Total Funds Accessed for Zion: \$200

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 41
- Applications Completed: 51
- Total Funds Accessed for Zion: \$21,291

■ Love INC intake/referral: 7

■ Mother's Trust intake/referral: 0

■ RTA Free or Reduced Ride Program apps: 8

■ Benefit Access Online Applications Submitted: 5

Assistance Programs

■ Case Manager Appointments: 72

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: **13**
- Total People: 12
- Flat Grant Approvals: 10 /\$2,498.57
- New Recipients: 1
- Medical: 4 Recipients
 - Bus Passes: 0
 - Gas Vouchers: 4
 - Prescriptions: 3
- Job Training: 2 Recipients
 - Bus Passes: 0
 - Gas Vouchers: 3
- Completions: 1
 - Employed: 1
 - SSI Approved: 0
 - Suspended: 1

■ Emergency Assistance

- Appointments: **8**
- Total People: 7
- Approved Applications: 8 /\$2,907.42
 - Housing: 6
 - Utilities: 2
 - Work Related: 0
 - Substance Abuse Counseling: 0
- EA Denials: 4

■ Financial Counseling Certificates: 6

■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 3
- 1-Day Bus Pass: 2
- Train/Other: 0
- Total Funds Spent: \$38

Submitted by: Gail Gloudemans //

T. Supervisor: _____