

Zion Township Monthly Report

November 2014

Programs & Services

■ Community

- Incoming Calls: 231
- Walk-In Clients: 38
- Pace Bus Pass Sales: cards 29/ \$177
- Notary: 2
- Voter's Registration: 0
- Medical Equipment Pantry: 0

■ Senior

- Senior Half-Fare Taxi Tickets: 3
- Senior Birthday Cards: 102
- Senior Resource Day (April): 0

■ Youth

- Summer Work Program (June/July): 0
- Elf Network (December): 0

Referrals & Other Agency Application Processing

■ Resource Referrals

- Resource Appointments: 35
- Initial Screenings Total: 50
- Total People Referred: 75
- Total Referrals Made: 104

■ ComEd Cares Application Processing

- Applicants: 1
- Applications Completed: 1
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

■ North Shore Gas Share the Warmth App Processing

- Applicants: 0
- Applications Completed: 0
- Total Funds Accessed for Zion: \$

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 30
- Applications Completed: 21
- Total Funds Accessed for Zion: \$10,799

■ Love INC intake/referral: 2

■ Mother's Trust intake/referral: 1

■ RTA Free or Reduced Ride Program apps: 7

■ Benefit Access Online Applications Submitted: 6

Assistance Programs

■ Case Manager Appointments: 63 (Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 17
- Total People: 16
- Flat Grant Approvals: 10 /\$2,499.88
- New Recipients: 2
- Medical: 5 Recipients
 - Bus Passes: 0
 - Gas Vouchers: 5
 - Prescriptions: 2
- Job Training: 2 Recipients
 - Bus Passes: 0
 - Gas Vouchers: 3
- Completions: 2
 - Employed: 0
 - SSI Approved: 0
 - Suspended: 2

■ Emergency Assistance

- Appointments: 11
- Total People: 8
- Approved Applications: 5 /\$1,666.54
 - Housing: 3
 - Utilities: 2
 - Work Related: 0
 - Substance Abuse Counseling: 0
- EA Denials: 0

■ Financial Counseling Certificates: 4

■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 2
- 1-Day Bus Pass: 1
- Train/Other: 0
- Total Funds Spent: \$24

Submitted by: Gail Gloudemans //

T. Supervisor: _____