

Zion Township Annual Report

2014

Programs & Services

■ Community

- Incoming Calls: 3,460
- Walk-In Clients: 924
- Pace Bus Pass Sales: cards 288/\$1,503
- Notary: 32
- Voter's Registration: 3
- Medical Equipment Pantry: 5

■ Senior

- Senior Half-Fare Taxi Tickets: 71
- Senior Birthday Cards: 936
- Senior Resource Day (April): 180

■ Youth

- Summer Work Program (June/July): 35
 - 35 hired for 2014
 - 33 Completions: 1 moved, 1 quit
- Elf Network (December): 66

Referrals & Other Agency Application Processing

■ Resource Referrals

- Resource Appointments: 431
- Initial Screenings Total: 803
- Total People Referred: 882
- Total Referrals Made: 1,355

■ ComEd Cares Application Processing

- Applicants: 18
- Applications Completed: 18
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

■ North Shore Gas Share the Warmth App Processing

- Applicants: 28
- Applications Completed: 27
- Total Funds Accessed for Zion: \$5,400

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 296
- Applications Completed: 293
- Total Funds Accessed for Zion: \$118,565

■ Love INC intake/referral: 59

■ Mother's Trust intake/referral: 12

■ RTA Free or Reduced Ride Program apps: 57

■ Benefit Access Online Applications Submitted: 21

Assistance Programs

■ Case Manager Appointments: 817

■ General Assistance

- Appointments: 262
- Total People: 223
- Flat Grant Approvals: 158/\$38,966
- New Recipients: 27
- Medical: 64 Recipients
 - Bus Passes: 13
 - Gas Vouchers: 63
 - Prescriptions: 17
- Job Training: 83 Recipients
 - Bus Passes: 107
 - Gas Vouchers: 83
- Completions: 28
 - Employed: 7
 - SSI Approved: 0
 - Suspended: 21

■ Emergency Assistance

- Appointments: 124
- Total People: 103
- Approved Applications: 76/\$31,983
 - Housing: 50
 - Utilities: 23
 - Work Related: 3
 - Substance Abuse Counseling: 0
- EA Denials: 13

■ Financial Counseling Certificates: 66

■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 34
- 1-Day Bus Pass: 35
- Train/Other: 1
- Total Funds Spent: \$491

Submitted by: Gail Gloudemans 2/4/15

T. Supervisor: _____