

Zion Township Monthly Report

March 2015

Programs & Services

■ Community

- Incoming Calls: 287
- Walk-In Clients: 96
- Pace Bus Pass Sales: cards 31/\$124
- Notary: 1
- Voter's Registration: 0
- Medical Equipment Pantry:

■ Senior

- Senior Half-Fare Taxi Tickets:
- Senior Birthday Cards: 92
- Senior Resource Day (April):

■ Youth

- Summer Work Program (June/July):
- Elf Network (December):

Referrals & Other Agency Application Processing

■ Resource Referrals

- Resource Appointments: 13
- Initial Screenings Total: 55
- Total People Referred: 81
- Total Referrals Made: 48

■ ComEd Cares Application Processing

- Applicants: 2
- Applications Completed: 1
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

■ North Shore Gas Share the Warmth App Processing

- Applicants: 3
- Applications Completed: 3
- Total Funds Accessed for Zion: \$600

■ LIHEAP Application Processing (July & Sept. – May)

- Applicants: 4
- Applications Completed: 4
- Total Funds Accessed for Zion: \$2,491

■ Love INC intake/referral: 5

■ Mother's Trust intake/referral: 0

■ RTA Free or Reduced Ride Program apps: 7

■ Benefit Access Online Applications Submitted: 8

Assistance Programs

■ Case Manager Appointments: 39

(Sum of Resource, GA, and EA)

■ General Assistance

- Appointments: 17
- Total People: 14
- Flat Grant Approvals: 10 / \$ 2,483
- New Recipients: 1
- Medical: 3 Recipients
 - Bus Passes: 0
 - Gas Vouchers: 3
 - Prescriptions: 1
- Job Training: 4 Recipients
 - Bus Passes: 0
 - Gas Vouchers: 5
- Completions: 3
 - Employed: 2
 - SSI Approved: 1
 - Suspended: 0

■ Emergency Assistance

- Appointments: 9
- Total People: 6
- Approved Applications: 2/ \$800
 - Housing: 1
 - Utilities: 1
 - Work Related: 0
 - Substance Abuse Counseling: 0
- EA Denials: 0

■ Financial Counseling Certificates: 4

■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 0
- 1-Day Bus Pass: 4
- Train/Other: 0
- Total Funds Spent: \$16

Submitted by: Gail Gloudemans 5/7/15

T. Supervisor: 