

# Zion Township Monthly Report

September 2014

## Programs & Services

### ■ Community

- Incoming Calls: 478
- Walk-In Clients: 135
- Pace Bus Pass Sales: 37 cards / \$148
- Notary: 2
- Voter's Registration: 1
- Medical Equipment Pantry: 1

### ■ Senior

- Senior Half-Fare Taxi Tickets: 7
- Senior Birthday Cards: 66

## Referrals & Other Agency Application Processing

### ■ Resource Referrals

- Initial Screenings Total: 104
- Resource Appointments: 59
- Total People Linked/Referred: 78
- Total Referrals Made: 126

### ■ ComEd Cares Application Processing

- Appointments: 1
- Applications Completed: 1
- Total Funds Accessed for Zion: unreported, up to \$1500 per client

### ■ North Shore Gas Share the Warmth App Processing

- Appointments: 3
- Applications Completed: 3
- Total Funds Accessed for Zion: \$600

### ■ LIHEAP Application Processing (July & Sept. – May)

- Appointments: 51
- Applications Completed: 31
- Total Funds Accessed for Zion: \$17,628

### ■ Love INC intake/referral: 8

### ■ Mother's Trust intake/referral:

### ■ RTA Free or Reduced Ride Program apps: 5

## Assistance Programs

### ■ Case Manager Appointments: 90

### ■ General Assistance

- Appointments: 18
- Clients: 13
- Flat Grant Approvals: 13
- Medical: \$64
  - Bus Passes: 1
  - Gas Vouchers: 4
  - Prescriptions: 0 clients/ \$0
- Job Training: \$105
  - Bus Passes: 5
  - Gas Vouchers: 4
- New Applications: 1
- Completions: 3
  - Employed: 2
  - SSI Approved:
  - Suspended: 1

### ■ Emergency Assistance

- Appointments: 13
- Approved Applications: 7 / \$2,683.77
  - Housing: 5
  - Utilities: 1
  - Work Related: 1
  - Substance Abuse Counseling:
- Financial Counseling Certificates: 7
- EA Denials: 2

### ■ Emergency Transportation Assistance

- \$10 Gas Vouchers: 5
- 1-Day Bus Pass: 2
- Train/Other: 0
- Total Funds Spent: \$58

Submitted by: Gail Gloudemans 10/16/14

T. Supervisor:

