

Agenda

REGULAR MEETING OF THE ZION TOWN BOARD OF TRUSTEES TO BE HELD TUESDAY, OCTOBER 17, 2023, AT 6:00 P.M. IN THE CITY COUNCIL CHAMBERS, CITY HALL, ZION, ILLINOIS

- Call to order 1.
- Roll call
- Pledge of Allegiance to the Flag
- **Agenda Changes**
- Recognition of Zinnia and Monarch Festival Leadership Team
- **Citizen Comments**
- Approval of Minutes of a Regular Meeting held on September 19, 2023, at 6:00 p.m.
- Authorize bills for payment for August

Township Fund

	Township Fund Total Expanses
Operating Expenses	\$45,684.51
Senior Services	\$856.71
Youth Services	\$116.69
Community Support	\$925.00
Assessor's Office	\$ 17,598.89

\$65,181.80 Township Fund Total Expenses

General Assistance Fund

Public Support \$12,622.51

Operating Expenses \$22,999.79 \$35,622.30

General Assistance Fund Total Expenses

FICA Total Expenses \$3,234.12 **IMRF** Total Expenses \$1,055.88

> \$105,094.10 **TOTAL Bills:**

- 9. Receive and Place on File: Annual Treasurer's Report
- 10. CEJA Grant Updates
- 11. Assessor's Report
- 12. Supervisor's Report/Announcements
- 13. Decennial Committees Business
- 14. Adjourn

MINUTES OF A REGULAR MEETING OF THE TOWN BOARD OF TRUSTEES HELD TUESDAY, SEPTEMBER 19, 2023 AT 6:00 P.M. IN THE CITY COUNCIL CHAMBERS, CITY HALL, ZION, ILLINOIS

Chairman Neal called the meeting to order.

On call of the roll the following answered present: Trustees Holmes, Frierson, Fischer, McDowell, and Chairman Neal. Assessor Davis was also present.

William Bremner led in the Pledge of Allegiance to the Flag.

AGENDA CHANGES

It was moved by Trustee Frierson, seconded by Trustee Holmes to accept the Township meeting agenda as presented.

The vote on roll call was: Trustees McDowell, aye; Holmes, aye; Frierson, aye; Fischer, aye; and Chairman Neal, aye. Motion carried.

MINUTES

It was moved by Trustee Holmes seconded by Trustee Frierson that the minutes of a Regular Meeting held on August 15, 2023 at 6:00 p.m. be approved with all members having received printed copies prior to the meeting. The vote on roll call was: Trustees McDowell, aye; Holmes, aye; Frierson, aye; Fischer, aye; and Chairman Neal, aye. Motion carried.

CITIZEN COMMENTS

William Bremner, Zion, stated that last month's Assessor's report referenced payments for property taxes. He noted that the County also has a program that can automatically withdraw funds from your checking account.

BILLS

It was moved by Trustee Fischer, seconded by Trustee McDowell that bills be authorized for payment as follows:

Township Fund

Assessor's Office	\$23,894.59
Community Support	\$5,615.00
Youth Services	\$2,572.01
Senior Services	\$2,903.89
Operating Expenses	\$67,664.15

Township Fund Total Expenses \$102,649.64

General Assistance Fund

Public Support	\$14,691.05
Operating Expenses	\$41,249,67

General Assistance Fund Total Expenses \$55,940.72

FICA Total Expenses	\$3,351.87
IMRF Total Expenses	\$1,043.13

TOTAL Bills: \$162,985.36

The vote on roll call was: Trustees Holmes, aye; Frierson, aye; Fischer, aye; McDowell, aye; and Chairman Neal, aye. Motion carried.

Chairman Neal also presented the 2023 Zinnias for Zion & Monarch Budget and Expenditures. She noted how grateful she was for all the sponsors and specifically noted that Mt. Olivet was a big contributor. Additionally, she stated they could not have done it without the Hotel/Motel Tax Grant.

RECEIVE AND PLACE ON FILE AUDIT ENDING APRIL 30, 2023

It was moved by Trustee Fischer and seconded by Trustee Frierson to receive and place on file the Audit for year ending April 30, 2023. The vote on the roll: Trustees McDowell, aye; Holmes, aye; Frierson, aye; Fischer, aye; Chairman Neal, aye. Motion carried.

CEJA GRANT DISCUSSION

Chairman Neal shared that she wanted to have a conversation regarding the CEJA funds. She noted that from the beginning it was her intention that any of the funding they would receive that was over what they needed for their expenses was intended to help lower property taxes. There currently is a conversation in place on how the taxing bodies want to spend the money collectively. If the Township gives back their funds (\$244,000) to the homeowners. each household would get \$25.00. In talking with her team, the business manager reminded her that they will be over budget in the General Assistance Fund. They shared in the grant application that they specifically wanted to help homeowners that are paying property taxes. She asked for feedback regarding the funding. Trustee McDowell stated Chairman Neal has been in the meetings with the other taxing bodies and asked what their intent was. Assessor Davis stated that for the first year the funds would be used for resources and infrastructure. After the first year they would start to give money back to the tax payers. Trustee McDowell stated he thought the money was going to be used to reduce debt burden and tax abatement. Chairman Neal stated that District 6 specifically wants to use their funds for infrastructure as their buildings are crumbling. They will feel negligent if they do not use their funding for that purpose. She noted that there have been different conversations on how they can work together in order to make an impact. They will be receiving this money for 22-23 years. She stated they are committed to an agreement for the next funding cycle. They talked about possibly doing one grant application committed to using the funding to: 1 lower taxes 2 - infrastructure 3 - services to a level that all deem appropriate. Trustee McDowell stated if all the taxing bodies follow the plan of debt reduction and abatement the result will be accumulative. Assessor Davis stated that it is the hope. Trustee Fischer stated from the discussions he has had with David Knabel he thought that the group was going to draft an Intergovernmental Agreement (IGA) to set aside a certain percentage of the grant funding for tax abatement. Chairman Neal stated that it would not be for the initial funding as there would not be enough time to get something together from everyone. It was noted that there is a community meeting on October 25, 2023 and each taxing body will show what they intend to do with their funding. Chairman Neal's thinking for the Township was; currently they have emergency assistance capped at \$400 but also have the resources from the Salvation Army & Mother's Trust funds. Additionally, they have disaster relief in the Town Fund that doesn't all under the same scrutiny as emergency relief. This came about when the City must clear out a building due to code violations, residents needed a place to stay so they created that fund. Since COVID that have been using to help people that do not qualify for emergency assistance. The idea was whatever funding they have they would put it into that fund and if a homeowner needs emergency assistance, they can use that fund for help. Her biggest concern is if they have extra funds available for people it would detrimental to her team as they are already overstretched. She feels hiring someone would just create a bigger problem. She worries that having another pot of money for homeowners, the money would go quickly. She noted she would like to see the following happen:

- Make sure the GA Fund is at a 4 ½ surplus
- Set aside money for homeowners
- Allocate money in the budget for future initiatives for strategic planning

Trustee McDowell stated that it appears that all Boards must approve their plans individually. Trustee Fischer asked how much funding the Township would be getting. Chairman Neal stated \$244,000. Assessor Davis noted that she is all for giving back to the taxpayers but it will not be as big of an impact on taxpayers if they don't all commit to lowering taxes. Trustee Fischer stated the goal is to get the IGA to abate the taxes collectively. Trustee Frierson stated if they go with an IGA and the schools choose not to participate they would have the biggest impact as they are biggest part of the tax bill and if they choose not to do the abatement they will be in a situation where others give up everything but barely make an impact. Those are unanswered questions and it will be necessary to have the conversations regarding funding.

Chairman Neal noted that the High School has been very supportive. Trustee Frierson stated he has not been in the room for the conversations so he cannot be 100% sure where everyone stands. He does like Chairman Neal's line of thinking of giving back to the larger population. He also likes the idea of offering consulting services while not having to increase staff. Chairman Neal stated she would like to do a study to see what is needed. Trustee Frierson stated he cannot say right now where he stands on where the money should go but likes what he is hearing. He would like to have future discussions about what services are still needed by the community. Trustee Holmes stated she would like to see a gap assessment between all the taxing bodies with the IGA. She stated there may be infrastructure needs but there may also be other needs within the schools such as tutoring. Chairman Neal stated there are three things they want to address; infrastructure, services and taxes. Trustee McDowell stated if they can demonstrate that those expenditures would serve to lower taxes and are using that money instead of levying money to do those things then he would be in favor of it. Trustee Holmes stated how they define giving back being or receiving that benefit would have to be financial. Chairman Neal stated she appreciates the feedback as it will assist her with the Townships presentation. Trustee McDowell stated ultimately, they want the taxpayers to be the winners. Chairman Neal stated if they can do that, homeownership will continue to go up and that will benefits everyone.

ASSESSOR'S REPORT

- Appeal filings were closed on September 18th.
- We are still in the process of completing them out and preparing for upcoming hearings as they are scheduled by the county. All in-person or phone hearings will be held from 8:00 am-12:00 pm and letter hearings in the afternoon. September 27th is National Assessors Day. The appeals are lower than compared to others in the County. Bigger Townships have also had lower appeals than anticipated.
- In the community: We attended the Annual Labor Day Parade which was a huge success after a hiatus due to a change in guard. We also participated in the back to school Bee Bash at ZBTHS where we were able to educate both the students and parents on property assessments.
- Zion Leaders Group will have our Quarterly meeting next month on October 25th from 6:00 p.m. to 8:00 p.m. at ZBTHS to continue the conversation on solutions and outcomes.

SUPERVISOR'S REPORT

- Monthly Client Services is Attached.
- The Zion Quarterly will be out October 1! Please remember to share any community events with Sandra at ZBQuarterly@gmail.com.
- Zion Township is partnering with the Coalition for Healthy Communities and University of Illinois Extension to conduct a community-wide study on Whole Health Wellness. Trustee Frierson stated they are live with the survey. There will be an opportunity to do the study at the Library Grand Re-opening. Computers will be set up to take the survey on the spot. There are also ways to fill out a survey monkey link and have someone contact them afterwards to set up and interview. They can come out to your home or meet you somewhere to walk you through it and do it live in person. They do have a target of hitting 300 for the survey so it will be a combination of in person interviews and people using the link to take it themselves. Residents will be paid \$20 to take the survey which should take about 30-45 minutes.
- The Queen Bees of Zion Red Hat Society is in full swing. They recently participated in the Labor Day Parade and had an overnight trip to Sheboygan, WI and fun was had by all 10 attendees. Anyone who wants to join the group, please call Zion Township at 847-872-2811.
- The Coalition for Healthy Communities Corporate Community Spelling Bee is fast approaching November 2, 2023. Zion Township will be sponsoring the Queen Bees of Zion Red Hat Society's team. Come out and cheer them on! CHC is looking for additional team sponsors as well! Also, the ZBLA is in full swing with 6 participants and
- All staff completed the Peer Support Specialist online training through Northern Illinois University. Rex Jones will be conducting sexual harassment training for the team on Wednesday, November 1.
- With Northpoint Resources combining with Aspire and moving out of Zion, we needed a new partner to create our Senior Birthday cards. ZBTHS's Transition Special Needs Class has taken on that role. Students are visiting Zion Township, creating the cards and stuffing them on a monthly basis. A perfect partnership!
- The Zion-Benton Leadership Academy will be hosting a Round Table Leaders Discussion at the ZB Library on Monday, October 16th from 7-9pm. Please see attached flyer.

- Zion Township is collecting names of families who are in need for the Christmas holiday. Please have them call the office to sign up.
- The Zinnia and Monarch Festival was by all accounts, a HUGE success! Thanks to all that contributed. The committee is already working on ways to improve it for next year!
- The Illinois Secretary of State Mobile Driver Services Facility will be visiting the ZB Library on Tuesday, October 17th from 10am 2pm. To schedule an appointment for a Real ID call Zion Township at 847-872-2811.
- The office will be closed on October 9 for Indigenous People's Day/Columbus Day and November 10 for Veteran's Day and November 11-12 for staff to attend the Township Officials of Illinois Conference. Calls will be answered that day but the office will not be open.

Chairman Neal stated at the last Board Meeting there was a discussion about calls received and Trustee Fischer had asked if there could be an evaluation done on the intake process. The current process is creating a call list between the Case Managers would then make calls and do their own paperwork. The process now will be Adriana making all callbacks and getting the information. Once she gets a full file she will give it to a case manager to process. She is also tracking who they cannot help and why along with those who decide not to go through with the process. Additionally, they are looking into getting demographics on who they serve.

DECENNIAL COMMITTEE DISCUSSION

Chairman Neal noted that she gave everyone a sheet with the three questions from the last meeting and incorporated the discussions. Included are the following recommendations from Laura Murrie for discussions:

What Inefficiencies Were Identified and What Can We Do Better?

- Ms. Murrie stated that they get quite a few people at church asking for help. They direct them to the Township but they say they have been to the Township but are told that they cannot help. She suggested that people know ahead of time what the Township is able to do and not do. Chairman Neal stated what they can tell people is that there is a referral form on the website that explains what can and can't be done. There is a process and the Township does not just give out cash. She recommends residents fill out the form and bring it to the Township. They are available from the Township office or online. They have to hold people to task and every situation is different but they must follow the process. They will actually write on the form if they were able to help or why they couldn't help them. Most times if they can't help they will notify the church and ask if they would be willing to help. The goal is to help people find the resources they need to get them on their feet.
- A 24-hour hotline to be able to contact the Township after hours. Chairman Neal stated residents can call 211who in turn refers people back to the Township and to other agencies that may be able to help.
- Having evening hours once a week or once a month. Chairman Neal stated they did at one time do a 4-day work week open from 8:00 a.m. to 6:00 p.m. They marketed it and promoted it. but there was not activity at night. Currently if someone needs help after 4:30 they can work with them online or in many other ways.
- Find a different way to communicate with seniors that do not have computers, smart phones or texting ability. Chairman Neal stated one of the things they are most proud of is the senior resource guide and making sure they have all the contact information for different agencies. Additionally, there is the Zion Quarterly and the post cards for the Zion's Leaders meeting. Ms. Murrie stated there are people that move into town that may be seniors and asked if the Township has a list of seniors. Chairman Neal stated they do not actually have a list but word of mouth is big is Zion. Trustee Holmes stated that there has been mention of welcome packets given out by the City. Chairman Neal stated not recently. They have revisited the conversation many times but believes it has been placed back on the shelf. She believes there many factors for it to have gone by the wayside. She would like to have a conversation to try and find a way to do it effectively again.

What Have We Done Well?

- Considerate, respectful, kind treatment of clients
- Programs for seniors
- Programs for Zinnia and Monarch Festivals
- Murals
- Inter-connections with other charitable groups
- Quarterly magazine
- Provides a list of other resources and what they do

Chairman Neal stated the Township also has an emergency resource list in both Spanish and English, a Disabilities list and one for Veterans. The lists are constantly being updated and other agencies actually make copies of the lists for themselves. She asked for any additions from the Committee. Trustee Holmes asked if there was a local radio station that could share out what the Township does. Chairman Neal stated they did go to the radio station with the Monarch Festival. Jose on the Lake County Latino radio station did an interview with Adriana Ortiz and has asked her to come and talk about the things going on and to talk about the things that Townships do. She will follow up with it and add it to the list.

The following information was shared from Committee member Rose Salata

What have we done well?

Identify existing programs/services to address needs of Township residents thereby negating spending time and efforts creating duplicate programs/services in house.

Outreach efforts to various demographics of Township residents

What inefficiencies did we identify/what are our next steps?

Communication of Township services & events. Many residents do not possess smart phones or have internet access. Further, direct mailings (Zion Quarterly, etc.) are often discarded as "junk" mail. One possible solution is to partner with local congregations to share information in their weekly bulletins/church announcements.

Communication of Township governance. Monthly Board Meeting agendas are not posted on the Township website. Neither are the meeting minutes. Additionally, the last videos of Township Board Meetings were posted in 2021. The Township needs to comply with the OMA and provide governance transparency to the residents.

What can we do better or more efficiently?

Expand Senior Resource Day participants to include SNAP and Low-Income Internet information/sign-up tables so as to enable our lower income seniors of eligible services. Additionally, since many seniors still have land line phones, have City table on hand so seniors can register their home phones on the Blackboard platform and thereby be informed of important area notices.

Work with Zion Park District to revive shopping transportation to Aldi & Walmart for residents of Zion Senior Cottages as this service was cancelled in 2020 due to Covid-19.

Build on the success of Senior Resource Day and host a bi-lingual Family Resource Day so as to advise residents of programs/services that may be available to them (HeadStart, SNAP, WIC, Low Income Internet, ESL classes, Adult Literacy, etc.) as well as share information regarding the Township's other functions/services.

Additionally, we have Vets in our community who could benefit from local services/organizations but are unaware of them. How can this information be disseminated to them?

Mary Lou Hiltibran stated many years ago there was a public access channel on television where people could watch the City Council meetings and the Community Bulletin Board to see what was going on in the City. She asked if this was still available. Chairman Neal noted that she would look into it and bring information back to the next meeting. Additionally, she will share what the next steps are for completing the report.

Trustee Frierson shared the following announcements:

- This Friday will be the last showing for the movie in the park for this year. Free popcorn will be available. He thanked the American Legion, CCC, ZBTHS and Zion Park District for their support.
- September 30th at 10:30 a.m. at Mount Rest Cemetery in Wadsworth there will be a memorial service for some fallen Veterans; Hewitt P. Shelby (WWII), John Marko (WWII) and Delbert L. Damron (Korea) that did not get recognized during their time of service.
- October 21st at the Westin Northshore Hotel in Wheeling NAACP will be hosting their annual Gala. To purchase tickets, call 847-445-9438.
- November 10th begins a Hat & Coat Drive along with Grandparents and Kin Raising Children in Lake County also partnering with the Rotary. There will be boxes throughout the City to drop off donations of coats, hats, gloves and scarfs.

Chairman Neal stated they are in conversation with Carthage College to potentially bring in an Intern to organize and promote events for 2024. They will also be talking to them about the Spring Class of the Communications Department to look at doing a rebranding project for Zion. The only commitment is to meet with them 3 times to understand what Zion is looking for. They will be speaking with the leaders collectively to get everyone on board.

Other announcements:

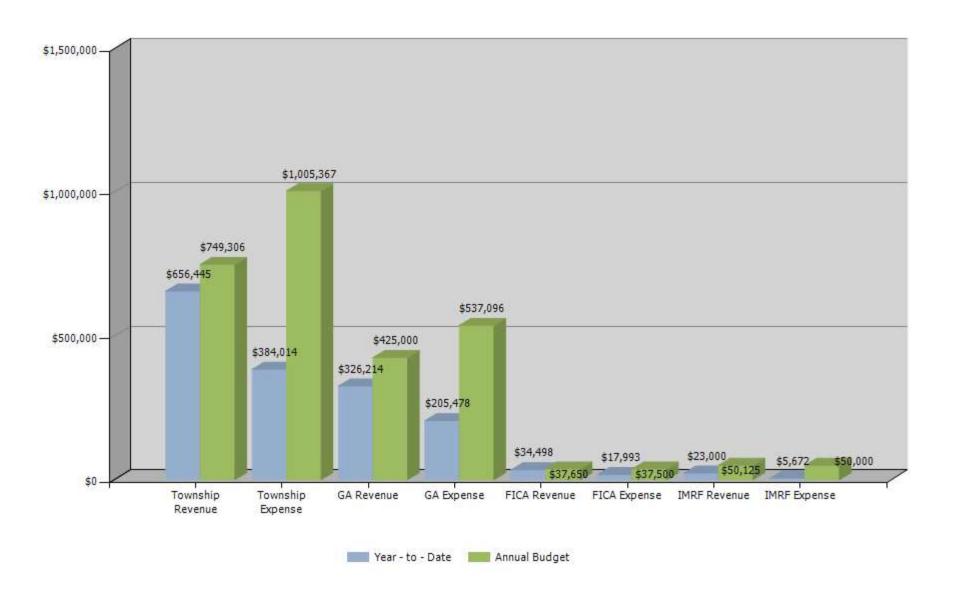
October 26 - Octoberfest October 27 - Trail of Treats

ADJOURN

There being no further business to come before the Board at this time, it was moved by Trustee Frierson, seconded by Trustee Holmes, and unanimously approved the meeting be adjourned at 6:57 p.m. Motion carried.

Town Clerk

Zion Township Revenue & Expense Actual vs. Budget For the 5 Months Ended September 30, 2023



Zion Township Income Statement Summary Actual vs. Budget As of September 30, 2023

		Month-to-DateActual		Year-to-DateActual		Annual Budget		Remaining Budget	Remaining Budget
Township Fund									
Revenues	\$	253,783.69	\$	656,444.96	\$	749,306.00	\$	92,861.04	12.39
Operating Expenses									
Personnel		31,647.09		162,762.35		473,121.37		310,359.02	65.60
Contractual Services		9,606.26		48,496.33		102,080.35		53,584.02	52.49
Other Operating Expenses		4,431.16		34,298.13		54,697.00		20,398.87	37.29
Capital Outlay		0.00		1,018.50		49,019.00		48,000.50	97.92
Total Operating Expenses		45,684.51		246,575.31		678,917.72		432,342.41	63.68
Community Support		925.00		19,636.48		22,250.00		2,613.52	11.75
Youth Services:									
Summer Work Program		116.69		12,757.40		17,600.00		4,842.60	27.51
Total Youth Services		116.69		12,757.40		17,600.00		4,842.60	27.51
Senior Services:									
Senior Meals		0.00		3,000.00		3,300.00		300.00	9.09
Senior Transportation		175.00		3,871.50		17,500.00		13,628.50	77.88
Senior Support		681.71		7,922.61		14,500.00		6,577.39	45.36
Total Senior Services		856.71		14,794.11		35,300.00		20,505.89	58.09
Assessor's Office:									
Personnel		15,464.42		80,109.79		190,629.65		110,519.86	57.98
Contractual Services		1,631.70		7,751.40		42,270.00		34,518.60	81.66
Other Operating Expenses		502.77		2,389.24		18,400.00		16,010.76	87.02
Total Assessor's Office		17,598.89		90,250.43		251,299.65		161,049.22	64.09
Total Expenses		65,181.80		384,013.73		1,005,367.37		621,353.64	61.80
Excess Revenues less Expenses	<u>\$</u>	188,601.89	\$	272,431.23	\$	(256,061.37)	\$	(528,492.60)	
General Assistance Fund									
Revenues	\$	117,859.83	\$	326,213.95	\$	425,000.00	\$	98,786.05	23.24
<u>Expenses</u>									
Personnel		19,489.16		114,390.43		284,278.22		169,887.79	59.76
Contractual Services		1,407.97		14,533.64		29,001.33		14,467.69	49.89
Other Operating Expenses		2,102.66		13,312.20		22,816.50		9,504.30	41.66
Public Support		12,622.51		63,242.00		201,000.00		137,758.00	68.54
Total Expenses		35,622.30		205,478.27		537,096.05		331,617.78	61.74
Excess Revenues less Expenses	\$	82,237.53	<u>\$</u>	120,735.68	<u>\$</u>	(112,096.05)	\$	(232,831.73)	
FICA Fund									
Revenues	\$	14,382.06	\$	34,497.82	\$	37,650.00	\$	3,152.18	8.37
Expenses		3,234.12	•	17,992.74	•	37,500.00	•	19,507.26	52.02
Excess Revenues less Expenses	\$	11,147.94	\$	16,505.08	\$	150.00	\$	(16,355.08)	
IMRF Fund									
Revenues	\$	9,588.60	\$	22,999.89	\$	50,125.00	\$	27,125.11	54.1
Expenses		1,055.88		5,671.72		50,000.00		44,328.28	88.66
		8,532.72		17,328.17		125.00	\$	(17,203.17)	

Assessor Monthly Report

- We are still finishing up our Residential hearings. Overall, our values have been supported as submitted. The next steps will be our Commercial and Industrial hearings.
 The goal of the Chief County Assessment Office is to have all hearings/Audit completed by the end of the year.
- We will be closed in observance of Veterans day on Nov. 10th.
- In the community, the Zion Leaders Group will hold its Quarterly meeting at ZBTHS on October 25th to have dialogue and keep the community informed on the outcomes of community events.

Zion Township Updates – 10/17/23

Mission: We lead. We empower. We advocate. We connect residents to resources, services and solutions.

Vision: We make Zion better.

Core Values: Humility ~ Encouragement/Education ~ Appreciation ~ Reverence ~ Tenacity

BOARD SPECIFIC ISSUES

- > Treasurer's Report to be received and placed on file.
- Decennial Committee on Local Government Efficiency Act.
- > CEJA Grant Update
- > The office will be closed on November 10 for Veteran's Day and November 11-12 for staff to attend the Township Officials of Illinois Conference. Calls will be answered that day but the office will not be open.
- > Discussion on number of calls and strategy to address.
- Recognize the team that made the Zinnia and Monarch Festival a huge success this year:
 - > Carlen Borland Monarch Event Chair
 - Sarah Petersen Zinnia Event Chair
 - Jessica Ivanova Promotions Chair
 - MVPs for Coloring Zion with Zinnias Mary Lou Hiltibran, Janet Eppers and Joe Lynch the watering team that kept the Zinnias at City Hall, the Fire Dept, train station, dome and Its All Good blooming all summer.

ZION TOWNSHIP UPDATES

- > Monthly Client Services is Attached.
- > The Fall Zion Quarterly is out! Please remember to share any community events with Sandra at ZBQuarterly@gmail.com.
- > Zion Township is partnering with the Coalition for Healthy Communities and University of Illinois Extension to conduct a community-wide study on Whole Health Wellness.
- > The Queen Bees of Zion Red Hat Society is in full swing. Anyone who wants to join the group, please call Zion Township at 847-872-2811.
- ➤ The Coalition for Healthy Communities Corporate Community Spelling Bee is fast approaching November 2, 2023. Zion Township will be sponsoring the Queen Bees of Zion Red Hat Society's team. Come out and cheer them on! CHC is looking for additional team sponsors as well!
- > Sexual Harassment training will be conducted by Rex Jones for the team on Wednesday, November 1.
- > Zion Township is collecting names of families who are in need for the Christmas holiday. Please have them call the office to sign up.
- The Illinois Secretary of State Mobile Driver Services Facility visited the ZB Library on Tuesday, October 17th. This year they also took 27 appoints for the Real ID. Mark your calendar for next year's visit on October 15, 2024.
- ➤ The Zion Community Leaders will be hosting a Community Dialogue on Wednesday, October 25th from 6-8pm with food served from 5:30-6pm at ZBTHS. The group is also in conversation with Carthage College to assist us with creating a strategy to promote 2024 community events and come up with a rebranding strategy for Zion. More to come!



Monthly Report

September 2023

Programs & Services

Community

- Incoming Calls: 668
 - 0 2022: 583
 - 0 2021: 705
- Notary: 5
- Medical Equipment Pantry: 0
- Passports: 12
- Voter Registration: 0

Senior

- Senior Half-Fare Taxi Tickets: 4
- Senior Birthday Cards: 87

Financial Counseling Certificates: 1

Referrals & Other Agency Application Processing RTA Free or Reduced Ride Program Processing: 8 Benefit Access Online Applications Processing: 13 Initial Screenings Total: 83

Resource Referrals

- Resource Appointments: 27
- Total People Referred: 91
- Total Referrals Made: 150

Zion Township Direct Referrals: 95

Referrals to Partner Agencies

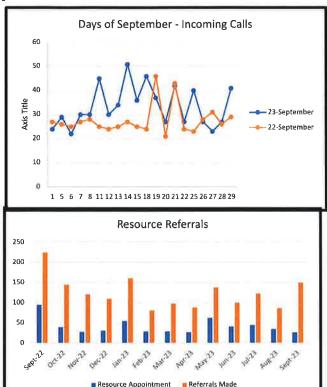
- Community Action Partnership of Lake County: 11
- Community Partners for Affordable Housing: 4
- First Baptist Church: 1
- Job Readiness Programs: 1
- Keeping Families Covered: 10
- Landlords: 1
- Lake County Housing Authority: 1
- Lions Club: 1
- Love INC: 3
- Mother's Trust: 10
 - o Applications submitted: 9
 - o Applications approved: 8/\$6,477
- Salvation Army: 11
 - o Applications submitted: 10
 - o Applications approved: 8/\$6,841.52
- St. Vincent DePaul:

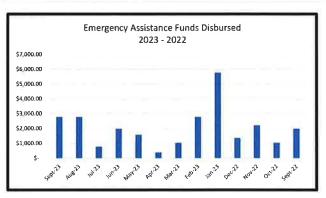
Case Manager Appointments: 57

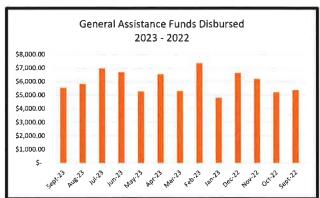
(Sum of Resource, GA, and EA)

LIHEAP/LIHWAP

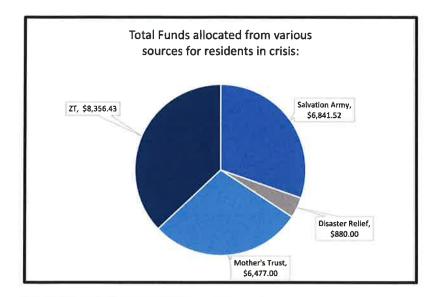
- Applications submitted: 0 seasonal program
- Total funds accessed for Zion: 0

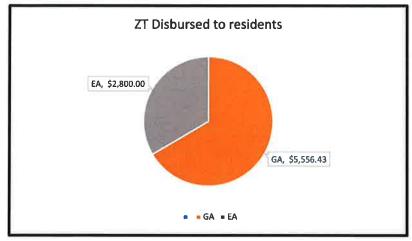


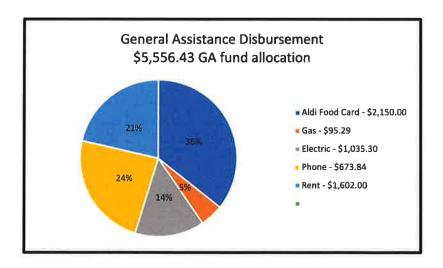




Assistance Programs







General Assistance

- Appointments: 23
- Application issued: 2
- Submitted Applications: 0
- New Recipients: 0
- Denials: 0
- Flat Grant Approvals: 22/\$5,556.43
 - Transportation: 7
 - Prescriptions: 0
 - GED: 0
 - Substance Abuse: 0
 - Drug Testing: 0
 - Evaluations: 0
 - Counseling: 1
 - Record Expungement: 0
- Completions (terminations): 2
 - Employed: 0
 - SSI Approved: 0
 - 0 Relocation: 1
 - Other: 1 (deceased)
- Suspended: 1

Emergency Assistance

- Appointments: 7
- Total People: 7
- Approved Applications: 7/\$2,800
 - Housing: 5
 - Utilities: 2
 - Work Related: 0
 - Substance Abuse Counseling: 0
 - Transportation: 0
 - Other: 0
- EA Denials: 0
- EA Pending Applications: 0

Disaster Relief

- Applications submitted: 3
- Applications approved: 2/\$880

Emergency Transportation Assistance

- Gas Vouchers: 1
- Bus Pass: 1
- Train/Other: 0
- Total Funds Spent: \$40

Township Supervisor: Churich. Neal